



# MULTNOMAH COUNTY

## SUPPORTIVE HOUSING SERVICES PROGRAM

Quarter 2 Update

**February 2022**

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## Executive Summary

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Given the need and urgency to take action to aid people experiencing homelessness, the Joint Office of Homeless Services has used Metro Supportive Housing Services Measure (SHS) funding to quickly implement an unprecedented scaling up of the homeless services system. This scaling has already provided housing and shelter for hundreds of more people in Multnomah County and is on course to provide shelter and housing to thousands of additional people each year.

Since July 1, 2021, the JOHS has launched 23 new programs. These include five new tenant-based supportive housing programs, with the capacity to serve 360 households, and investments in 680 new project based supportive housing units. Together, the 1040 units represented by these tenant and project-based supportive housing commitments are already nearly halfway to the 10-year goal of adding 2,235 new supportive housing units with Multnomah County's allocation of SHS funding. By the end of Q2, these projects had yielded 180 new households placed in PSH housing with SHS funds.

Through this work, Multnomah County has made significant strides toward the goals set in the Local Implementation Plan for the Metro Supportive Housing Services Measure. The Metro Council approved Multnomah County's Local Implementation Plan (LIP) in May 2021, and revenues from the Metro Supportive Housing Services Measure began to be made available to the counties in July 2021.<sup>1</sup> The SHS funding is specifically aimed at providing permanent supportive housing options for people with extremely low incomes, who have a disability, and have experienced - or are at imminent risk of experiencing - long-term or frequent episodes of homelessness (known as "Population A"). According to the measure, 75% of program funding needs be focused on Population A. To that end, Multnomah County, Portland and Gresham, in Quarter Two (Q2), joined a national program known as Built for Zero aimed at improving data collection and system performance with the goal of achieving a functional end to chronic homelessness.

One explicit goal of the Measure and the LIP is to address issues of equity by focusing support on BIPOC (Black, Indigenous, People of Color) and other communities that are disproportionately impacted by chronic and episodic homelessness in Multnomah County and the Tri-County region. The first six months of implementation of the LIP have included significant investments in this area, including developing data structures to ensure that programs *are* serving BIPOC communities, as well as funding 24 culturally specific organizations to implement new or expanded programs.

The County continued to exceed equity goals this quarter. BIPOC-identified households made up 46% of households served in SHS-funded shelter as of the end of Q2. Over half of the households placed into SHS-funded permanent housing projects (among those with reportable disaggregated outcome data) identified as BIPOC. The JOHS also participated in a Tri-County RFPQ<sup>2</sup> process focused on qualifying more culturally-specific contractors to serve households in the Tri-County region. A total of 99 organizations submitted an application for consideration and many of these are

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<sup>1</sup> The Metro Supportive Housing Services Measure is funded through a one percent tax on all taxable income of more than \$125,000 for individuals and \$200,000 for joint filers and a one percent tax on profits from businesses with gross receipts of more than \$5 million.

<sup>2</sup> Request for Programmatic Qualifications. This is the application process contractors go through to demonstrate they meet a basic standard to contract with Multnomah County. In this RFPQ, contractors only need to complete one streamlined application to qualify to contract with Clackamas, Multnomah, and Washington Counties.

culturally-specific organizations not currently contracted for homeless services. A new qualified vendor pool will be established on March 1, 2022.

Recognizing a need to focus on Geographic equity, the JOHS is working in collaboration with other county officials to establish and launch an East County advisory committee to specifically focus on the programmatic needs of that area.

In addition to the investments in supportive housing, the JOHS has leveraged SHS funding to make swift and significant investments in emergency shelter (Safety off & on the Streets), including new alternative shelter options. The JOHS is actively working with 6 organizations on prospective alternative shelter programs, two of which were added in Q1 & Q2 with SHS funding and will provide an additional 75 year-round shelter beds to existing shelter capacity.

On the Behavioral Health side, the JOHS is investing in a culturally specific expansion of the Stabilization Treatment Program for justice-involved adults that have a severe mental health disability. This program is expected to come online by the beginning of FY2023. Another shelter investment is the behavioral health focused CHOICE emergency shelter, offering an estimated<sup>3</sup> 15 year-round beds in two motel locations to unsheltered adults with severe mental health disabilities.

The launching of these SHS programs in Q1 and Q2 has demonstrated Multnomah County's rapid build-up of programs and services in order to address the immediate needs of unsheltered households in our community. As the JOHS works to quickly provide immediate safety off & on the streets, the focus will remain on providing pathways out of shelter and homelessness into permanent housing.

## COVID-19 Response

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The Multnomah County Local Implementation Plan identified that in year one SHS funds would be leveraged to expand local COVID-19 response efforts, including stemming a large influx of households experiencing housing instability into homelessness, and supporting those who become newly homeless due to COVID-19, in particular within BIPOC communities. . In this first fiscal year, the JOHS invested \$15.3M of the SHS budget to programs designed to address the influx in housing instability. These investments have included emergency rent assistance, employment programs (hygiene and trash cleanup), alternative and congregate shelter expansion and culturally-specific services. All of these programs are identified in *Appendix A* as 'COVID-19 Response' programs and appear in their respective service categories.

## Metro Supportive Housing Services Programming

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In Q1 the JOHS expanded capacity and/or launched 14 programs. In Q2 the JOHS expanded and/or launched 9 new programs including Assertive Community Treatment (ACT) Long-Term Housing, Urgent Behavioral Health Street Outreach, Barrier Mitigation Legal Services, Rapid Rehousing,

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<sup>3</sup> This program offers motel vouchers that serve as emergency shelter beds. There will be anywhere between 12-15 clients accessing emergency motel vouchers at any given time. There are on-site wrap around services to support these clients during their shelter stay.

Placement Out of Shelter, Assertive Engagement Youth Case Management, Alternative Shelter for Adults, Hygiene Response, and COVID-19 Employment. The JOHS anticipates expanding and/or launching 10 additional programs between Q3 and Q4. Details of the programs are described below under the following service categories: Supportive Housing, System Access & Navigation, Housing Placement & Retention, Prevention & Diversion, Safety Off the Streets, and COVID-19 Employment. The JOHS service categories describe different types of interventions to support households experiencing homelessness. See *Appendix A: FY22 Program Table* for more details, including the contractors executing each program.

## Supportive Housing

In the LIP, the JOHS identified that the highest priority goal for the Metro Measure funding is to create an additional 2,235 units of supportive housing as quickly as possible in Multnomah County. This will be the most effective intervention to significantly decrease chronic homelessness here and throughout the region. This goal is based on the gaps analysis conducted for Multnomah County's LIP. The JOHS used regional and local data to estimate the unmet needs of Population A across the region.<sup>4</sup>

Based on estimates from 2017, there were approximately 24,260 households in the region experiencing homelessness. Of that group there were approximately 5,000<sup>5</sup> households that could be described as chronically homeless or in Population A. These households are best served with intensive interventions like supportive housing. The remaining 19,324 households within the region are in Population B (defined as any household that is experiencing any form of homelessness or is at-risk of homelessness other than those classified as 'chronically homeless') and likely require less intensive support (such as short-term rental assistance) to stabilize. Based on Multnomah County's allocation of SHS funding, we are responsible for creating 2,235 of the 5000 units.

These supportive housing units can be achieved through project or tenant-based housing programs. Over time there will be more households served by the additional capacity created by these units. Clackamas and Washington County will develop the remaining 2,735 supportive housing units to serve the total estimated population of households within the Tri-County.

In Quarter Two (Q2) of FY2022, the Joint Office of Homeless Services (JOHS) continued to build momentum with its Supportive Housing investments. During the six month period from July - December 2021, JOHS contractors assisted 1,780 people to move into housing (this includes permanent housing, facility-based transitional housing, and tenant-based short term rent assistance programs). Of the 1,780, 319 people were housed through Supportive Housing Services (SHS) funding dedicated either to rent assistance, supportive services, or both, with 78% of those housed in Population A<sup>6</sup>. Current Multnomah County SHS investments are dedicated to 1,040 Supportive

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<sup>4</sup> See the Gaps & Needs Analysis in Multnomah County's *Local Implementation Plan, 2021*

<sup>5</sup> 5,000 households is a number rounded up from the estimate of 4,936 households from the Tri-County Data Scan.

<sup>6</sup> 319 placements are reflected in data table as a rounded 250 placements plus 65 placements associated with clients served

Housing units. This includes 680 project-based units, 178 of which are already built<sup>7</sup>, and 360 tenant-based vouchers.<sup>8</sup>

Within the project-based supportive housing portfolio, 129 households were housed by the end of Q2. This includes the Elders/Senior supportive housing program, which is a partnership with the Native American Rehabilitation Association (NARA) and Northwest Pilot Project. This also includes the Homeless Preference Units for families unit expansion at the Vibrant building, 2 site-based veterans supportive housing programs (Findley Commons and the Breitung Building), and 2 culturally specific supportive housing programs (Renaissance Commons and Cedar Commons).

The tenant-based supportive housing portfolio comprises 5 SHS funded programs, including the Assertive Community Treatment (ACT) long-term housing program, which launched in Q2. The ACT long-term housing program, in partnership with the Multnomah County Behavioral Health Division pairs long-term housing vouchers and housing navigators with existing ACT teams delivered by 5 behavioral health contractors. Tenant based PSH housing programs housed 51 households by the end of Q2. The remaining 3 tenant-based programs are on track to launch Q3 of FY2022 through Q1 of next fiscal year. These include a new tenant-based behavioral health focused housing program (just developed in Q2), a Youth long-term housing program, and an expansion of the Veterans VASH program.

As contractors continue to address the COVID-19 pandemic, they are facing logistical and staffing shortage challenges. Many are working to build up organizational capacity to take on the new work created with these investments. The JOHS is actively working with contractors to meet their housing placement goals in this fiscal year. Please see *Appendix A: FY22 Program Table* for a detailed list of all programs described above.

## System Access & Navigation

System Access & Navigation programs are designed to provide services that can aid households experiencing homelessness to navigate to resources including shelter, housing, case management, and medical assistance. Interventions include street and shelter outreach, housing navigation, and urgent behavioral health and addiction recovery street engagement. SHS investment was used to fund 4 System Access & Navigation programs, 3 of which are specifically designed to serve Population A (chronically homeless).

In Q2, SHS investments were used to expand the Family System Mobile Housing and Navigation Team by adding three full-time Navigators. This expansion launched at the beginning of Q1 and during Q2 the expanded team was activated during severe weather and was able to provide motel vouchers for 39 families affected by the winter weather.

System Access investments were also made to support unsheltered households through an increase in Street Outreach services. This included a \$1.5M annual investment to expand the current Adult Navigation Team from the original team of five members to an expanded team of twenty. Agencies

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<sup>7</sup> The rest of the units are estimated to come online between now and the end of FY24 : 16 more units in FY22 + 283 units in FY23 + 203 units in FY24 = a total of 680 project-based units (including the 178 already built).

<sup>8</sup> Tenant-based vouchers is one strategy JOHS technical experts use to expedite housing placement with SHS investments.

looking to hire additional staff for this program have faced ongoing hiring challenges amid the COVID-19 pandemic. Despite these challenges, by the end of Q2, the agencies had hired 10 new navigation workers including 6 new peer support specialists. The JOHS estimates these staff will start to serve unsheltered households in Quarter Three (Q3).

In Q1 investments were also made to expand the Promoting Access to Hope (PATH) team, which navigates people experiencing homelessness to addiction treatment services, and a new Urgent Behavioral Health Street Outreach team to focus on Street and Shelter Outreach services. As of Q2, the PATH team has served 103 clients and is rapidly ramping up to full capacity. The Urgent Behavioral Health Street Outreach team was still under development in Q2. This team will receive requests for urgent behavioral health outreach needs through a dedicated phone line and the team will be dispatched within 2-3 hours of the call. The team will engage with adults experiencing homelessness that present as needing emergent behavioral health support.

Also in Q2, a new program component was added to the Adult and Family Coordinated Entry system: the Culturally-Specific Coordinated Housing Access Team. This team is a collaboration between two local culturally-specific community based organizations, and will provide mobile vulnerability assessment to 200 households each year and provide culturally specific permanent housing access services to 50 households. By the end of Q2, the team had completed 50 assessments and assisted 16 households to complete the document readiness and barrier mitigation assistance required to move into permanent housing.

## Housing Placement & Retention

Housing Placement & Retention services are designed to help people access and retain housing. Programs include supportive services for housing access, stability, and retention, diverting households from homelessness through rapid access to rent assistance and legal services, and providing access to workforce interventions to increase household income. SHS investments to further housing placement and retention are directly aligned with the LIP goals to collaborate with other Multnomah County departments, to leverage federal resources, to increase flexible rent assistance, and to increase vital case management services that are required to ensure long-term housing retention. The JOHS invested SHS funding into 7 Housing Placement & Retention programs, 3 of which are specifically designed for Population A (chronically homeless).

The Barrier Mitigation program was launched in Q2. This program serves both population A and B and provides legal services to address barriers that limit a household's ability to find housing. These services include criminal record expungements, landlord/tenant debt negotiations, and fine/fee waivers. In Q2 this program served 32 people, and the program is on target to serve 340 clients this fiscal year. Through a partnership with the Department of Community Justice (DCJ), the JOHS has helped develop a rent assistance program that will serve 300 households that are justice-involved and experiencing literal homelessness or housing instability. In Q2 DCJ finalized hiring and is on target to launch the program in Q3.

In the Youth System, an investment was launched in Q2 to expand the Assertive Engagement Case Management staffing. That investment will serve an additional 100 youth. In Q2, the new investment had placed 40 youth into housing and had served an additional 19 new youth.

Additionally, the JOHS leveraged SHS investments to increase the number of federal emergency housing vouchers (EHV) available to Multnomah County by increasing housing placement and retention services across the Family, Youth, Adult and Domestic Violence/Sexual Assault systems of care. So far, 9 organizations have joined this program to place EHV and support households to retain their housing. In total, the JOHS received 475 vouchers, 300 of which will be served by the expanded programming capacity. 175 vouchers will be folded into current housing placement programming.

As of December 31st, 2021, the emergency housing voucher (EHV) program teams had been allocated a total of 476 vouchers: 188 to the family system; 105 to the domestic violence/sexual assault system; 50 to the homeless youth continuum; 87 to the adult system; and 50 to Home Forward to hold for emergency transfer of households fleeing unsafe housing situations. Of the 476 allocated vouchers, 172 had been referred to Home Forward, 75 households were in the search process, and 9 households had moved in. That work has continued; as of the end of January, 25 households had leased or were in the contract negotiations and another 52 were searching. The JOHS expects to see the move-in process accelerated as more staff are trained up, more organizations come onboard to place vouchers, and as the approved households find housing. The JOHS is working closely with contractors and Home Forward to ensure this program meets its fiscal year housing placement goals.

And finally, the JOHS allocated \$3M to a new placement out of shelter intervention. There are 4 community-based organizations (one of which is culturally-specific) providing placement out of shelter. These organizations will provide tenant-based rapid re-housing rent assistance for 375 households. In addition to rapid re-housing, the culturally specific organization will also provide 30 households with tenant-based long-term supportive housing. The total fiscal year placement capacity is 405 households. Providers have faced staffing and shelter operations challenges, but the JOHS is working with them to build momentum to meet the housing placement and retention goals for this fiscal year.

## Prevention & Diversion

During the first half of the first year of SHS funding, the JOHS invested in staff capacity, primarily in culturally specific organizations, to ensure that millions of dollars in federal rental assistance reached households at risk of becoming homeless. Funding was utilized to supplement existing programs with additional staffing capacity quickly to ensure timely disbursement of this rent assistance, as well as pairing financial assistance with other key services to ensure continuing success.

The JOHS invested in expanding the capacity of 211 Info, a community-based nonprofit organization that helps people identify, navigate and connect with the local resources they need through the 211 phone number and 211info.org website. The expanded capacity is meant to help 211 Info work with callers seeking emergency rental assistance. By the end of Q2, 211 Info handled 10,803 calls from people seeking emergency rent assistance from Multnomah County.



In addition, the JOHS invested in legal services for people facing evictions; for the first time funding legal services to be present in the courtroom to help individuals and families that had eviction cases filed against them.

## Safety Off the Streets

Safety Off the Streets (SOS) is a suite of services designed to support the basic safety of people experiencing unsheltered homelessness. These interventions include emergency shelter, hygiene access, behavioral health and addiction services, and short-term employment opportunities. In alignment with goals set in the LIP, SHS investment was made this quarter to increase overall capacity for emergency shelter and client engagement. In total, there are 6 programs receiving SHS funding and all are designed to serve Population A.

For several years, the JOHS has been building up year-round shelter capacity, and the addition of SHS investment is supporting this expansion, with a particular focus on ensuring the equitable geographic distribution of shelters and alternative shelter models. In total, the JOHS currently supports 33 shelters: 26 Adult shelters; 3 youth shelters; 4 family shelters and 3 domestic violence survivor shelters. This does not include shelters that operate without public funding, shelters that are in the process of being created but are not yet open, or the severe weather shelters that open only during severe weather. Funding has been used to purchase land and buildings, to pay for ongoing services, and to support ongoing shelter operations. SHS investments are already adding to, and will continue to add to, the total number of shelter beds available in Multnomah County.

As of the end of Q2, the JOHS has invested in two behavioral health-focused shelters. The first is an expansion of the Stabilization Treatment Program for justice-involved adults that also have a severe mental health disability. This program is still in development by the Health Department and we estimate it will come online in Q4 or the beginning of next fiscal year. The second shelter is the CHOICE emergency shelter, which provides 15 beds in two motel locations to unsheltered adults with severe mental health disabilities. In the first six months, the CHOICE emergency shelter program served 34 households.

The JOHS has also invested in alternative shelter programs. The main priority for these shelters is to further the goal of equitable shelter access across Multnomah County, in particular in areas that have had historically fewer social services for households experiencing homelessness. The second priority is to develop new culturally specific shelter programs that can offer a sense of safety and community to households that have historically experienced marginalization within the current publicly-funded shelter system. The JOHS is actively working with six community based organizations on 7 prospective alternative shelter projects. In Q1, the Beacon Village shelter opened and planning began for an alternative shelter in East Multnomah County.

Additionally, the JOHS made SHS investments into two COVID-19 response programs to address the hygiene and livability needs of unsheltered households, with a particular emphasis on increasing access in East Multnomah County. Employment services, providing living wage jobs for people transitioning from living unsheltered, were a significant part of the services funded through SHS. As of the end of Q2, a total of 34 clean-up projects have been completed, with at least 76,000 lbs of garbage collected from outdoor locations across Multnomah County and a total of 3416 showers

were provided. Both the hygiene and employment programs are on track to exceed their fiscal year goals. As of the end of Quarter two, 140 individuals/households had been served by SHS dollars in Shelters, with 100% reporting as population A.

## Planning

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In recognition of the increased oversight requirements with SHS, in Q3 the JOHS will be recruiting for a committee specifically dedicated to advising on Multnomah County's implementation of SHS, with membership as set out in the measure, and an emphasis on elevating the role of people with lived experience and the BIPOC community in the advisory process. The JOHS will also be reconstituting its Continuum of Care Board and ensuring that there is shared membership and process in place to align the work of the two bodies. During Q2, proposed changes were developed in partnership with leadership and shared with existing advisory boards and committees for feedback and development. During Q3, as part of a phased launch, committees focused on budgetary oversight, the Continuum of Care (CoC) and SHS oversight will be launched. Recognizing a need to focus on geographic equity, an East County Committee, to specifically focus on programming in this underserved area, will be launched as well.

## Equity Investments

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Recognizing that racism is a primary driver of homelessness, the work to meet our goals requires intentional planning, investment, and data analysis all focused on achieving racial equity. To do this, we are expanding culturally specific provider investments, better engaging people with lived experience who identify as BIPOC in our planning work, ensuring that our data includes demographic information to ensure that we are measurably meeting our goals, and investing in front-line workers who disproportionately are BIPOC and who are critical to the effective delivery of culturally specific and responsive services.

## Tri-County RFPQ

Supportive Housing Services program managers and procurement staff from Clackamas, Multnomah, and Washington County came together and designed a Tri-County procurement process for Supportive Housing Services. This was the first time that the 3 counties worked together on a procurement for social services. The counties aligned on the procurement process and the design of the service categories. The 3 counties agreed that the highest priority of this RFPQ (Request for Programmatic Qualifications) was to qualify culturally specific community based organizations to contract for supportive housing services. Each county conducted promotion and outreach leading up to the RFPQ. In order to reduce anticipated barriers of the procurement process, the procurement period was open for 60 days, the counties held 3 pre-proposal conferences, and technical writing assistance by a third party consultant was available to all applicants. The RFPQ application process closed on January 31, 2022 with a total of 99 applications. Applications will be reviewed in February 2022 and the new vendor pool will be announced in March 2022. Many of the applications are from organizations not currently contracted for homeless services in any county. Overall, this was a very positive experience and demonstrates how the 3 counties can improve processes by working together.

## Data Disaggregation

Data-driven decision-making and evaluation focused on equity are core objectives in the LIP. With this in mind, the JOHS has been careful to build data structures to ensure that programs are serving BIPOC communities. All data collected in the Homelessness Management Information System (HMIS) allows for disaggregation by race and ethnicity, among other important demographic information, to better understand how well our programs are serving BIPOC populations. In Q1/Q2, 46% of households served in shelter identified as BIPOC, and 50% of households placed into housing identified as BIPOC (this includes only the data from providers who were able to provide disaggregated demographic data). This data collection is critical to the larger strategy of eliminating racial disparities in homelessness, by providing a quantifiable measure to ensure that SHS funding continues to center BIPOC in services and housing placement. However, the competing need to ensure services were launched as quickly as possible, with minimal administrative burden, resulted in some services still being on-boarded into HMIS and not being included in this quarter's disaggregated data. See *Appendix B: Quarterly Outcomes Report* for more detailed data.

## New Coordinated Access Assessment Tools

The JOHS is working with two consultants: Focus Strategies and C4, to revise the coordinated access process and to create a new assessment tool to be more responsive, effective and culturally appropriate. Focus Strategies will be leading this process, and during Q2 the JOHS finalized a contract with C4, who will be engaging with providers and with people who have lived experience of homelessness in a culturally responsive and culturally specific feedback process.

## Wage Study

Part of the JOHS commitment to leading with race is to address wage disparities to ensure equity-focused capacity building. The Metro Regional Equity Metrics around compensation levels and disparities have also elevated wage disparities as a key concern when developing new programming. With this aim, the JOHS has contracted with Homebase Consulting to conduct a wage study of Homeless Service Providers funded by the JOHS. During Q2, the contract and Scope of Work were finalized. The first phase of this study, which includes data gathering and analysis, as well as stakeholder engagement and qualitative assessment, will run from February to June 2022.

## System Investments & Data Management

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### Program System Expansion

The significant and rapid expansion of programming across the continuum of homeless services has required additional Program Management to ensure that work is done in an effective and coordinated manner. The JOHS has undergone rapid expansion within the first two quarters, adding 20 team members across the department, including additions to Program Data, Data Team, Evaluation, Communication and HR to ensure this unprecedented programming is supported adequately.

## Data Development

A robust and responsive data system was identified as a priority in the LIP, to ensure reporting transparency, as well as program expansion that is data driven and allows for disaggregation necessary to center equity. During Q2, the JOHS focused its efforts on key data development needs:

- Hiring key staff to support Tri-County Administration of the Homeless Management Information System (HMIS)
- Continuing development of data management processes and products, through the Tri-County data workgroup, to ensure SHS metrics are clear and are regionally-aligned
- Finalizing contract with Wellsky, the Homeless Management Information System (HMIS) vendor
- Drafting design of data dashboards and active reports that will allow for maximum transparency on progress towards system and SHS specific goals

## Built for Zero

The JOHS continued work on the first phase of Built for Zero (BfZ) implementation, which includes building a multi-disciplinary data improvement team, analyzing the quality of existing data and creating a Quality Improvement plan for a complete “by-name” list of adult individuals experiencing chronic homelessness. During Q2, the Improvement team did a comprehensive review of the current system, known in BfZ as a “ScoreCard”, and identified next steps to achieving a quality by-name list. The JOHS data team also began working with BfZ staff to map our data to their system and upload reports to identify data system gaps. The goal of Built for Zero is to work towards measurably ending homelessness for all, by strengthening data-driven systems that can continuously reduce homelessness. The initial target population for this work in Portland, Gresham and Multnomah County is single adults experiencing chronic homelessness.

# Appendices

## Appendix A: FY22 Program Table

Programs new in Q2 are indicated in green, programs that have been funded but are yet to launch are indicated in gray, and programs launched prior to Q2 are indicated in white.

Program	SHS added Capacity	Population Served A, B, Both	Number of Culturally Specific <sup>9</sup> Programs <sup>10</sup>
<b>Supportive Housing</b>	Additional Supportive Housing Capacity <i>*not literal placements</i>		
Total	593	Both	7
<b>ACT<sup>11</sup> Long-Term Housing Program</b> Tenant-Based Housing Vouchers Behavioral Health Division Partnership RLRA <sup>12</sup>	100	A	1
<i>Native American Rehabilitation Association Cascadia Behavioral Healthcare Central City Concern Outside In Telecare</i>			
<b>Behavioral Health Housing Program</b> Tenant-Based Supportive Housing Behavioral Health Division Partnership	100	A	-
<i>New Narratives</i>			
<b>Placement Out of Shelter to PSH<sup>13</sup></b> Unsheltered Households with high vulnerability Tenant-Based Housing	30	A	1
<i>Urban League of Portland</i>			
<b>Elder/Senior Vouchers and/or Services</b> Site-Based Supportive Housing Program Expansion	115	A	1
<i>Native American Rehabilitation Association Northwest Pilot Project</i>			
<b>Family Supportive Housing</b> Site-based Supportive Housing New Program	9	A	2
<i>Native American Youth and Family Center</i>			

<sup>9</sup> In this column, the JOHS is tracking culturally specific programs serving Communities of Color.

<sup>10</sup> All of JOHS funded services are required to be culturally responsive and every contractor is required to submit an annual equity plan as part of their contracting responsibilities. Some of our contractors are culturally specific, which means that they provide services for a specific population based on their particular needs, and the majority of members/clients are reflective of a specific community. For more details, see Multnomah County's *Contracting and Procurement for Culturally Specific and Responsive Services, 2017*

<sup>11</sup> Assertive Community Treatment

<sup>12</sup> Regional Long-Term Rent Assistance

<sup>13</sup> Permanent Supportive Housing



Street Outreach Increase in Staffing  <i>Cascadia Behavioral Healthcare</i>			
<b>Promoting Access to Hope (PATH)</b> Street & Shelter Outreach Behavioral Health Division Partnership Addiction treatment navigation Expanded Program  <i>Multnomah County Behavioral Health Division</i>	-	A	-
<b>Housing Placement and Retention</b>  <b>Total</b>	Additional Housing Placement Capacity *Not literal placements 1,350	Both	7
<b>Barrier Mitigation Legal Services</b> New Program  <i>Metropolitan Public Defenders</i>	- <sup>16</sup>	Both	-
<b>Rent Assistance for Justice-Involved Adults</b> Partnership with Dept. of Community Justice New Program  <i>Multnomah County Dept. of Community Justice</i>	300	A	-
<b>Placement Out of Shelter to Rapid Re-Housing</b> COVID-19 Response New Program  <i>Urban League of Portland Do Good Multnomah Transitions Project Human Solutions</i>	375	A	1
<b>Culturally-Specific Housing Access</b> Adult & Family Coordinated Entry Program Expansion  <i>Urban League of Portland El Programa Hispano Catolico</i>	200	Both	2
<b>Retention/Placement Case Management</b> Federal Emergency Housing Vouchers Increase in Staffing New Program  <i>Immigrant &amp; Refugee Community Organization Native American Youth and Family Center Portland Homeless Family Solutions Raphael House of Portland Urban League of Portland Volunteers of America Inc Self Enhancement Inc.</i>	300 <sup>17</sup>	Both	4

<sup>16</sup> The barrier mitigation program will serve 340 households a year. It will provide a variety of legal services that will aid clients to address criminal histories, past debts owed, and access to State ID. These services will increase the household's access to housing. This program does not add to the overall housing placement capacity.

<sup>17</sup> Multnomah County received a total of 476 federal emergency housing vouchers. The JOHS has funded placement and retention services for 300 of those vouchers and the remainder will be placed by contractors through established housing placement programs.





<b>Stabilization Treatment Program Shelter</b> Justice-Involved Adults Partnership with Behavioral Health Division Program Expansion  <i>CCC Stabilization Treatment Program</i>	15 beds	A	1
<b>Adult Emergency Shelter</b> Unsheltered Adults Program Expansion  <i>Do Good Multnomah: Arbor Lodge, Gresham  Motel 6, Barbur Portland Value Inn, Cypress Inn</i>	188 beds	A	-
<b>Alternative Shelter for Adults</b> Shelter Expansion  <i>Cultivate Initiatives, East County Shelter  Do Good, Beacon Village</i>	65 beds	A	-
<b>Hygiene Response</b> Unsheltered Households COVID-19 Response New Program  <i>Cultivate Initiatives</i>	<sup>19</sup>	A	-
<b>Employment Programs</b> COVID-19 Response New and Expanded Programs  <i>Cultivate Initiatives  Trash for Peace  Central City Volunteer Corps</i>	-	Both	-

<sup>19</sup> The hygiene response program's annual outcome is 6,700 engagements. There are no shelter beds associated with this program.

## Appendix B: Quarterly Outcomes Report

<b>Emergency Shelter</b> SHS-Funded Programs Only	<b>People Newly Enrolled</b>		<b>People Enrolled, Regardless of Entry Date</b>	
	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>
Total People	140	-	190	-
<b>Race &amp; Ethnicity (Mutually Exclusive Categories)</b>				
BIPOC	40	29%	60	32%
Non-Hispanic White	60	45%	90	48%
Race/Ethnicity Unreported	40	27%	40	20%
<b>Race &amp; Ethnicity (Alone or In Combination Categories)</b>				
Asian or Asian American	0	-	0	-
Black, African American or African	20	13%	30	15%
Hispanic or Latin(a)(o)(x)	10	6%	10	6%
American Indian, Alaska Native or Indigenous	10	9%	20	12%
Native Hawaiian or Pacific Islander	10	3%	10	3%
White	80	57%	110	60%
<b>Additional Info</b>				
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.				
Numbers less than five are reported as zero. Percentages are excluded for numbers lower than five.				
Alone or In Combination Categories sum to less than 100% here because data for two sites were collected via non-HMIS means. As a result, race & ethnicity data were not available for these sites and were added only to the "Race/Ethnicity Unreported" category.				

<b>Emergency Shelter</b> SHS Population Breakdown	<b>Newly Enrolled &amp; Total Served</b>		<b>People Enrolled, Regardless of Entry</b>	
	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>
Pop A	140	100%	190	100%
Total	140	100%	190	100%

<b>Homelessness Prevention</b>	
SHS-Funded Programs Only	
People Enrolled, Regardless of Entry Date	1340
<b>Additional Info</b>	
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.	

<b>Permanent Housing</b> PSH & RRH Programs Combined SHS-Funded Programs Only	<b>People Newly Placed</b>		<b>People Enrolled, Regardless of Entry Date</b>	
	<b>n</b>	<b>%</b>	<b>n</b>	<b>%</b>
Total People	250	-	350	-
<b>Race &amp; Ethnicity (Mutually</b>				
BIPOC	50	18%	90	25%
Non-Hispanic White	30	12%	90	25%
Race/Ethnicity Unreported	180	70%	170	50%
<b>Race &amp; Ethnicity (Alone or In</b>				
Asian or Asian American	0	-	10	3%
Black, African American or African	30	13%	50	15%
Hispanic or Latin(a)(o)(x)	10	4%	20	5%
American Indian, Alaska Native or Indigenous	0	-	20	4%
Native Hawaiian or Pacific Islander	0	-	0	-
White	40	17%	110	32%
<b>Additional Info</b>				
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.				
Numbers less than five are reported as zero. Percentages are excluded for numbers lower than five.				

Permanent Housing SHS Population Breakdown	Newly Placed in Housing	
	n	%
Pop A	198	78%
Pop B	56	22%
Total	254	-

Services Only Programs	
SHS-Funded Programs Only	
People Enrolled, Regardless of Entry Date	230
<b>Additional Info</b>	
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.	

SHS Population A Proxy: People with Disabling Conditions and Very Low Income Experiencing or at Imminent Risk of Long-Term Homelessness		
	n	%
Total People	3,230	-
<b>Race &amp; Ethnicity (Mutually Exclusive Categories)</b>		
BIPOC	1,320	41%
Non-Hispanic White	1,860	58%
Race/Ethnicity Unreported	50	2%
<b>Race &amp; Ethnicity (Alone or In Combination Categories)</b>		
Asian or Asian American	40	1%
Black, African American or African	540	17%
Hispanic or Latin(a)(o)(x)	350	11%
Native American, American Indian, Alaska Native or Indigenous	550	17%
Native Hawaiian or Pacific Islander	80	2%
White	2,390	74%
<b>Additional Info</b>		
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.		

This is a proxy of people in Population A with unmet need for housing, utilized in absence of individual level reporting specific cases. These numbers should be regarded as the minimum numbers of people in this population, as identifiable using HMIS data.

<b>SHS Population B Proxy: People Experiencing or at Significant Risk of Homelessness</b>		
	<b>n</b>	<b>%</b>
Total People	24,480	-
<b>Race &amp; Ethnicity (Mutually Exclusive Categories)</b>		
BIPOC	20,120	82%
Non-Hispanic White	3,390	14%
Race/Ethnicity Unreported	960	4%
<b>Race &amp; Ethnicity (Alone or In Combination Categories)</b>		
Asian or Asian American	1,890	8%
Black, African American or African	9,160	37%
Hispanic or Latin(a)(o)(x)	8,330	34%
Native American, American Indian, Alaska Native or Indigenous	1,070	4%
Native Hawaiian or Pacific Islander	910	4%
White	7,040	29%
<b>Additional Info</b>		
All numbers are rounded to the nearest ten. Percentages are calculated from actual, unrounded numbers.		

This is a proxy of people in Population A with unmet need for housing. These numbers should be regarded as the minimum numbers of people in this population, as identifiable using HMIS data.

System level data can be found within the AHFE Quarterly Report. Please see PDF attached or visit: <https://ahomeforeveryone.net/outcome-reports>

<b>SHS-Funded Beds &amp; Units: New &amp; Total</b>		
	<b>Beds</b>	<b>Units</b>
Emergency Shelter	120	120
Permanent Supportive Housing	246	246
PH - Housing with Services	70	60
Rapid Rehousing	180	180
<b>Total</b>	<b>582</b>	<b>572</b>
<b>Additional Info</b>		
<p>The numbers above apply to both new and total SHS-funded beds &amp; units.</p> <p>Beds &amp; units are only included when at least one person has become enrolled in the program via an Entry Date.</p> <p>Permanent housing beds &amp; units related to "Placement out of Shelter" are excluded here due to an inability to identify the subset of total beds &amp; units in these programs that are SHS funded.</p>		

## Appendix C: SHS Financial Report



**Joint Office of Homeless Services**  
**Metro Supportive Housing Services Spending**  
**FY 2022 Q2 - October to December, 2021**

**Current Year Spending:**

Category	Multnomah County Budget	Expenditures Reported for Q2	Total Expenditures Reported YTD
<b>Administration &amp; Operations</b>	<b>3,315,317</b>	<b>251,291</b>	<b>460,940</b>
<i>Administration</i>	2,363,833	219,432	398,045
<i>Programs</i>	951,484	31,859	62,895
<b>System Support, Planning &amp; Coordination</b>	<b>10,156,747</b>	<b>726,359</b>	<b>865,019</b>
<b>System Access, Assessment, &amp; Navigation</b>	<b>2,448,569</b>	<b>84,837</b>	<b>121,164</b>
<b>Safety off and on the Streets</b>	<b>10,250,000</b>	<b>504,214</b>	<b>2,081,857</b>
<i>Regular Ongoing Programs</i>	3,750,000	115,172	192,815
<i>Emergency Shelter Strategic Investment</i>	3,500,000	-	1,500,000
<i>COVID-19 Recovery</i>	3,000,000	389,043	389,043
<b>Housing Placement &amp; Retention</b>	<b>11,376,060</b>	<b>811,842</b>	<b>1,051,299</b>
<i>Regular Ongoing Programs</i>	5,571,060	462,956	606,545
<i>COVID-19 Recovery</i>	5,805,000	348,887	444,754
<b>Supportive Housing</b>	<b>11,582,807</b>	<b>488,967</b>	<b>796,686</b>
<b>Employment Programs (COVID-19 Recovery)</b>	<b>3,000,000</b>	<b>251,193</b>	<b>307,852</b>
<b>Total</b>	<b>52,129,500</b>	<b>3,118,703</b>	<b>5,684,817</b>

**Fund Balance:**

FY 2021 Revenue	544,000
FY 2021 Expenditures (LIP Development)	(325,699)
Subtotal - FY 2022 Beginning Balance	218,301
FY 2022 YTD Revenue (tax collections through 12/31/2021)	2,182,580
FY 2022 YTD Expenditures	(5,684,817)
Current Fund Balance	(3,283,937)