

Continuum of Care Board
Meeting

May 18, 2023

11:00 AM - 1:00 PM



Land & Labor Acknowledgement

Multnomah county rests on the stolen lands of the Multnomah, Kathlamet, and Clackamas Bands of Chinook Indian Nation; Tualatin Kalapuya; Molalla; and many others along the Columbia River.

This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors. The land was stolen by, and African peoples were enslaved by White settlers who had government support.

We also want to honor the members of over 400 tribal communities who live in Multnomah County. Many of these People and their cultures still survive and resist despite the intentional and ongoing attempts to destroy them.

Let us please take a moment of silence to acknowledge the history of how we are here in this place and to honor the People.

Credit to: Dr. Niloon Buldula and Heather Hooper, Multnomah County

Community Agreements

1. Account for power dynamics in the room and in the work.
2. Assume best intentions while honoring impact. Acknowledge that intent does not trump impact.
3. Be accountable. Commit to acknowledging and working through harm caused.
4. Be mindful of privilege, historical structures of oppression, and the shared goal to lead with a lens of equity, inclusion, diversity, and anti-racism.
5. Expect and accept non-closure.
6. Honor the diversity in the room and stay open to different perspectives. There may be several different roads that lead to a great outcome.
7. Language matters. Use intentional, direct, non-violent language. Speak your truth responsibly.
8. Make space, take space. Make space for those who are not speaking up as often, take space if you usually don't speak up.
9. Maintain confidentiality. share lessons learned while keeping names and identifiers confidential.
10. Meet folks where they are at. Do not assume knowledge on behalf of others. Be thorough, clear, and transparent in our dialogue.
11. Refrain from stigmatizing language and use people-first language.

Agenda

Time	Agenda Item	Facilitator
5 min (11:00)	Community Agreements, Land and Labor Acknowledgement	Co-Chairs
10 min (11:05)	Action: Family Unification Program Vouchers Approval	Ian Slingerland
10 min (11:15)	Action: Emergency Solutions Grant Activity Authorization (Path Home Family Shelter)	Caitlin Campbell
30 min (11:25)	Collaborative Application Committee Update	Hannah Studer
5 min (11:55)	Preliminary PIT Count Numbers	Alyssa Plesser
1 hr (12:00)	Finalization of CoC Board Action Plan	Co-Chairs, Homebase, Alyssa Plesser

**Family
Unification
Program
Voucher**

**Emergency
Solutions Grant
CoC
Certification**

**CAC: Local
Competition
Application &
Process Changes**

Project Questions & Scoring Changes

Application Questions

- Questions scored individually (some previously scored in groups).
- Clarifying language in checklists
- Open-ended questions have more specific asks

Scoring Rubric

- Re-written to reflect above changes (e.g., points distributed across questions that are now ungrouped)
- More consistency across scoring of same types of questions

EXAMPLE: Questions 2-3 Changes: Scoring for checklists consistent, objective way of scoring checklists across entire application.

Consumer Engagement

2. Below is a checklist of possible ways to collect participant feedback. Please mark which methods your project uses, if any. If you use an unlisted method, please describe in the provided “Other” sections.

Methods of collecting feedback

- (a) Anonymous client satisfaction surveys
- (b) Focus groups and/or listening sessions
- (c) Consumer advisory committee
- (d) Current or former participant(s), or someone with current or past lived experience of homelessness, sits on Board of Directors or other equivalent policymaking entity
- (e) Other (please list):

3. Below is a checklist of possible ways to use participant feedback. Please mark which methods your project uses, if any. If you use an unlisted method, please describe in the provided “Other” sections.

Methods of using feedback

- (a) Client-driven committees, groups or advisory boards are involved in and represent consumer voice throughout the project’s program development and decision-making
- (b) The project provides training and/or development for their client-driven committees, groups, or advisory board, to aid in their effectiveness as consumer advocates
- (c) Consumer feedback and recommendations directly inform staff training and supervision
- (d) Consumer feedback is regularly discussed by management, and is incorporated into agency-wide strategic planning
- (e) Consumer feedback is utilized to identify gaps in services and inform needed changes to existing programs and policies

Scoring /1

0 = Does not complete the checklist

0.5 = Uses one method for collecting participant feedback

0.75 = Uses two methods for collecting participant feedback

1 = Uses at least two methods for collecting participant feedback

Scoring /1

0 = Does not complete the checklist

0.5 = Uses one method for using participant feedback

0.75 = Uses two methods for using participant feedback

1 = Uses at least three methods for using participant feedback

EXAMPLE: Question 4 Changes:

- Clarifying the ask: How many examples, and what should be addressed in each example.
- Scoring separated (used to be grouped with questions 2 and 3).
- Scoring clarified and aligned with re-write of question.

Original Version	Re-write	Scoring <u>/2</u>
<p>4. How has participant feedback informed changes or improvements to the project over the last year? Please use specific examples where possible and see the scoring rubric for how this question will be scored. (up to 1400 characters with spaces. 2100 characters for grantees with 1-3 subgrantees. 4200 characters for grantees with 4 or more subgrantees).</p>	<p>4. How has participant feedback informed changes or improvements to the project over the last year?</p> <p>Provide <u>two</u> examples, concisely describing (a) the method of participant feedback used, (b) what the feedback was, (c) how the project acted upon the feedback, and (d) what the outcomes of the changes were.</p> <p>(Up to 1400 characters with spaces. 2100 characters for grantees with 1-3 subgrantees. 4200 characters for grantees with 4 or more subgrantees).</p>	<p>0 = does not respond to the question</p> <p>0.5 = provides one example for (a), and a partial response for b-d.</p> <p>1 = provides one example with full responses to a-d for that example; or, provides two examples, but no response for a-d.</p> <p>1.5 = provides two examples, and only a full response to a-d for one or partial responses to a-d for both.</p> <p>2 = provides two examples and full responses for a-d.</p>

Priority Populations

Updated CoC Board Priority Populations (1A)

- Updated to reflect local context according to the 2022 PIT count
- Updated to align with HUD Policy Priorities
- New priority populations will be measured the same as before

New Priority Populations

Black, Indigenous, Alaskan Native, American Indian, and Native Hawaiian or Pacific Islander- People who qualify as chronically homeless- people with 1+ disabling condition- people who identify as LGBTQIA2S+- people coming from unsheltered living environments

Youth Education Measure

For Majority - Youth Serving Projects:

Education data will be an additional quantitative measure for youth providers' applications, and the education component will be scored out of the same number of points as the income criteria. Youth providers will receive whichever score is higher of the two (income or education).

PSH Retention in Program/Positive Exit

Previous Measure

Percent of households that remain for 366 or more days or exit to positive destination

New Measure

Percent of households that remain for 12 or more months or exit to positive destination and do not return to homeless services.

Reallocation

Reallocation refers to the process by which a CoC shifts funds in whole or in part from existing CoC-funded projects that are eligible for renewal to create one or more new projects. Reallocation only applies to the annual competition NOFO. HUD expects CoCs to reallocate funds from non- and/or under-performing projects to projects addressing higher-priority community needs that align with HUD priorities and goals.

Voluntary Reallocation reallocation is when an organization decides that they want to relinquish funds in whole or in part from an existing CoC-funded project, and they work with the JOHS on what type of reallocation might be appropriate

Involuntary Reallocation is when the Collaborative Application Committee (CAC) moves fund in whole or part from an existing CoC-funded project and can occur due to project performance metrics, as determined by the CAC.

Involuntary Reallocation

Based on the below criteria, the CAC will make a final determination about fund reallocation:

- History of reallocation
- Performance and outcome measures
- Spend-down and Grant Management
 - Unspent funds and the ability to cut grants without cutting service/housing levels
 - Project's ability to meet financial management standards
- Populations served and their barriers to housing
- Lower-performing project threshold
 - “Lower-performing projects”: projects that ranked in the bottom 25% of projects for two consecutive years as well as projects for which HUD recaptured 10% or more of grant funds in two or more of the past four years

Reallocation Timeline

Reallocation is a multi -year process.

If a project is identified as meeting criteria for reallocation, they will have one year to improve their performance outcomes and/or cost effectiveness.

- At the time of initial identification of meeting criteria for reallocation, the project will be given improvement goals for the next year. The project will also receive technical assistance to support reaching these goals.
- If, after that year of working toward improvement, the project has not met its improvement goals, then project will be up for reallocation in that year's NOFO.

Timeline example:

- August 2024: Projects are notified if they are considered lower-performing projects for that NOFO cycle.
- Fall 2024: Projects are supported with an Improvement Plan for their performance.
- Summer 2025: Projects are ranked in the NOFO process, and if they are a lowerperforming project for a second year in a row, and/or if they have not met their Improvement Plan goals, they are considered for reallocation.
- Fall 2025: Projects are notified of if they are selected for involuntary reallocation for the 2026 NOFO (Notice of Involuntary Reallocation).

Q&A

Preliminary PIT Count

Numbers

Multnomah County: 6,297 people

- 1,604 unsheltered people from traditional Street Count surveys
- 2,340 unsheltered people from enhanced system data collection
- 1,821 in shelter
- 532 in transitional housing

Highlights:

- 16% decrease in people counted as chronically homeless under the federal definition
- Increase in sheltered homelessness county by ~400 people represents positive increase in investments and expansion of shelter capacity
- Strengthened data reporting continues to improve accuracy of the Point in Time Count including improved family counting; Using by name data and Coordinated Access lists allowed us to identify and include additional people experiencing homelessness who would not have been counted through surveys alone.

Action Plan

THE PORTLAND, GRESHAM/MULTNOMAH COUNTY CONTINUUM OF CARE

2023 ACTION PLANNING



CITY OF
GRESHAM

Agenda

- How we developed the Draft
- Overview of the Draft
- Next Steps / Implementation

How We Developed The Draft

- Our Guiding Principals were:
 - Focus on actionable items that can be accomplished in a year
 - Develop a series of high level action steps, so that anyone tasked with leading a strategy feels confident and excited to get started
 - Grouped recommendations into themes to allow for overlap and synergies
 - Integrate best practices within the action steps to create dynamic meetings and small, time limited workgroups that have clear beginnings and endings in each strategy
 - Create outcomes that are easy to measure and add a 'north star' element and provide a clear ending points for each strategy
 - Create foundational items for future Board members to build upon

Overview of the Draft

- Three themes were identified out of the recommendations:
 - CoC Scope and Governance
 - CoC Board Learning and Future Planning
 - CoC Operations
- Strategies: Taken from previous CoC Board final list of recommendations
- Outcomes: Created easy to measure markers for success and completion
- Action Steps: were designed with the assigned lead in mind. We attempted to provide the lead a high level start and finish guide for their task

Next Steps / Implementation

1. Board approval of Action Plan draft presented
2. Selecting Leads/Workgroups
3. Drafting Timeline and Workplans
4. Determining Board Expectations for Workgroups e.g. frequency of presenting to Board/reporting to the Board
5. Working in our federal CoC responsibilities into this action plan

Next Steps / Implementation

- **Selecting Leads, Things to Consider:**
 - Lead: This is the person(s) tasked with leading this strategy
 - Does not need to be the usual folks: overcommitted workgroup chairs, Joint Office Staff, etc.
 - Given the scripted tasks, this is a great opportunity to expand leadership skills to those with knowledge, motivation, and capacity—but who may not have historically been given opportunities
 - An opportunity to select those with lived or non-traditional experience
 - The CoC Board should be flexible on the approach of how the strategy is managed, but focus on reaching the agreed upon outcomes
 - Junior CoC Board Examples NYC and Austin
- **Selecting Partners**
 - Determining who on the Board has interest in which topics and would like to participate. Participation on a workgroup or as a lead is not required.

Next Steps/Implementation

- Timeline

- Left blank, this should be a **realistic** assessment of when this should **start and finish**

- Supporting Documentation

- Left blank, once a lead is assigned, Homebase is committed with assisting each lead to develop a detailed workplan based on the action steps as a Google Doc that they will update and can be tracked by the board including:
 - Tasks, interim deadlines, CoC Board Meetings for updates / approvals, etc.
- Each lead will commit to presenting to the board at assigned or timed occurrences to provide updates and receive feedback from the CoC Board