

A stylized graphic on the left side of the slide. It features two dark green mountain peaks with white outlines, a dark green wavy band representing a forest or middle ground, and a dark blue wavy band at the bottom representing water. The graphic is positioned on the left side of the slide, with the text to its right.

HMIS Update for Multnomah County Continuum of Care Board

November 17, 2022

Background

- What is an HMIS?
 - Homeless Management Information System
 - HUD designated (geographic area)
 - Allows case managers to effectively serve clients
 - Shared responsibility across many stakeholders
- What data is in the HMIS?
 - Demographic data on clients served
 - HUD compliance data
 - Service delivery and program specific data
 - Supportive housing services delivery data
 - Non-HUD specific homeless services data



- How does the HMIS get used for our region?
 - HMIS has been a shared system by many jurisdictions
 - The HMIS is divided into functional sections called “trees” which segregate the data by County
 - Housing and supportive service agencies enter data on clients as they are served
 - County program staff report out to HUD and other bodies and oversee service delivery across agencies
 - Data is used to support policy, budgetary, and operational decisions.



HMIS History

- Portland Housing Bureau
 - Managed the HMIS software on behalf of 8 CoC's since the mid-2000's
 - This was prior to the inception of the Joint Office of Homeless Services
 - Limited investment as PHB became less involved
- Supportive Housing Services Measure, 2020
 - Metro regional funding and context for the work
- Oregon Housing and Community Services (OHCS)
 - 2020, launches new HMIS
 - 4 of the 8 CoC's migrate to the one operated by the State
- Vision to Transfer Management and Administration of the HMIS to Multnomah County

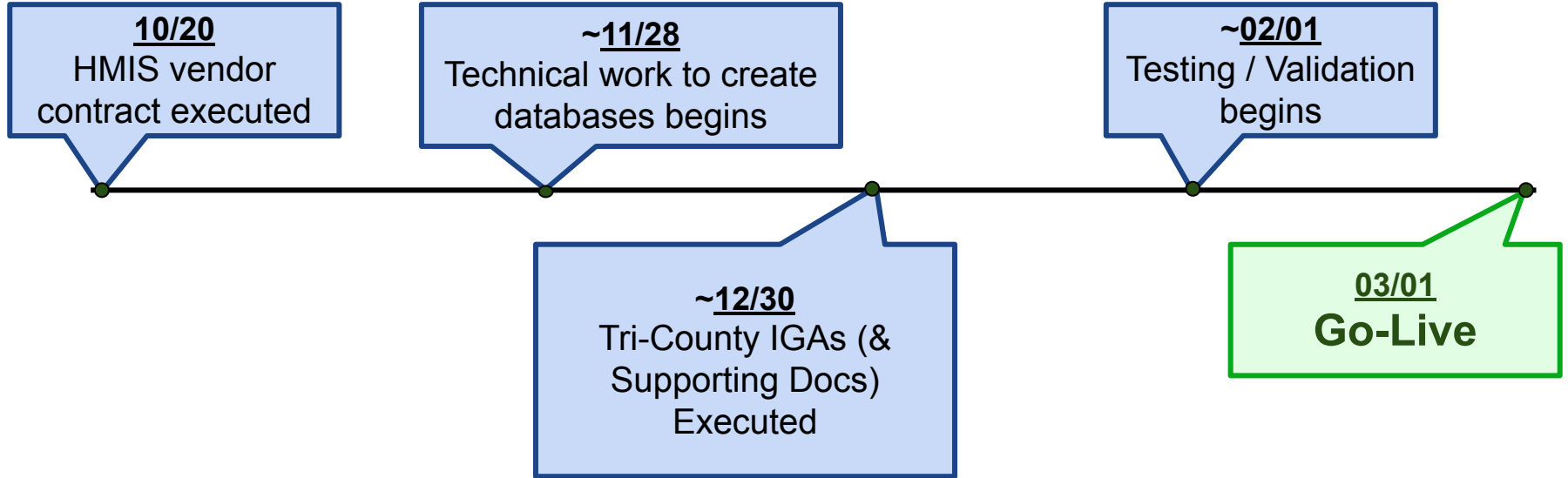


Regional HMIS System

- Portland metropolitan regional HMIS system
- A new approach
 - Solving limitations with existing version of the system
 - Enhance and invest to provide more robust reporting and metrics infrastructure
 - Greater localized control by each County for their section of the system
 - Evolving the system toward a regional perspective



HMIS Project Timeline



Stakeholders

- Continuum of Care Boards
 - Multnomah County
 - Clackamas County
 - Washington County
- County Homeless/Housing Service Delivery Programs
 - Joint Office of Homeless Services
 - Washington County Housing Services
 - Clackamas County Housing and Community Development Division
- Multnomah County, Department of County Assets, Information Technology
 - Management, Technical Assistance, Infrastructure
- Multnomah County, Department of County Human Services
 - Comp Site
- Agency Service Providers
 - Point of Data Entry on Clients
- Metro
 - Supportive Housing Services Regional Measure Reporting



- Intergovernmental Agreement (IGA)
 - Counties are in negotiations
 - IGA
 - Policies and Procedures
 - Tri-County Privacy and Security Notice
 - Agency HMIS Participation Agreement
 - End User License Agreement
- Memorandum of Understanding (MOU)
 - Existing designates Portland Housing Bureau (PHB)
 - Transfer to Multnomah County



Managing the HMIS

- CoC Role
 - Designate the HMIS Software and Lead, and provide oversight
 - Review and Approve: Privacy Plan, Security Plan, Data Quality Plan
- Administration of Daily Operations (HUD / Non-HUD Needs)
 - Operational Cross-Jurisdiction Committees
 - Regional HMIS Council, Technical Change Control Board
 - Multico IT
 - Change Control across partner agencies
 - System Integrity
 - Implement Policy and Procedures
 - Technical Assistance to partner agencies
 - Implementation of system wide analytics, tools, technologies
 - County Administrators
 - Implementation of local operations and management
 - Reporting and Analytics
 - Training and Technical Assistance to Agency Providers



Next Steps

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1. Negotiate IGA's by December 30
 - a. Continuum of Care Boards Review and Approve
 - b. Create a shared vision for how responsibilities are shared across stakeholders
2. Memorandum of Understanding Update by January 15
3. Kick-off with Vendor Wellsky in November

