

Continuum of Care Board Meeting

October 19, 2023

11:00 AM - 1:00 PM



Land & Labor Acknowledgement

Multnomah county rests on the stolen lands of the Multnomah, Kathlamet, and Clackamas Bands of Chinook Indian Nation; Tualatin Kalapuya; Molalla; and many others along the Columbia River. This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors. The land was stolen by, and African peoples were enslaved by White settlers who had government support.

We also want to honor the members of over 400 tribal communities who live in Multnomah County. Many of these People and their cultures still survive and resist despite the intentional and ongoing attempts to destroy them.

Let us please take a moment of silence to acknowledge the history of how we are here in this place and to honor the People.

Credit to: Dr. Aileen Duldulao and Heather Heater, Multnomah County

Community Agreements

1. Account for power dynamics in the room and in the work.
2. Assume best intentions while honoring impact. Acknowledge that intent does not trump impact.
3. Be accountable. Commit to acknowledging and working through harm caused.
4. Be mindful of privilege, historical structures of oppression, and the shared goal to lead with a lens of equity, inclusion, diversity, and anti-racism.
5. Expect and accept non-closure.
6. Honor the diversity in the room and stay open to different perspectives. There may be several different roads that lead to a great outcome.
7. Language matters. Use intentional, direct, non-violent language. Speak your truth responsibly.
8. Make space, take space. Make space for those who are not speaking up as often, take space if you usually don't speak up.
9. Maintain confidentiality. share lessons learned while keeping names and identifiers confidential.
10. Meet folks where they are at. Do not assume knowledge on behalf of others. Be thorough, clear, and transparent in our dialogue.
11. Refrain from stigmatizing language and use people-first language.

Agenda

Time	Agenda Item	Facilitator
5 min	Community Agreements, Land and Labor Acknowledgement	Co-Chairs
30 min	Working Group Updates	Work Group Leads
20 min	CAC Report Out	
10 min	Break	
55 min	Coordinated Access Training	Katie Dineen

Reminder: Mid-Term Survey

Please fill it out! 😊

Working Group Updates

CAC Report Out

CoC NOFO Local Competition Results

Final Rating and Ranking & Collaborative Application can be found on the [CoC Competition Website](#)

Renewal funding - \$30,167,390

- 20 organizations, 36 projects - Youth, DV, Family, and Adult systems
 - 21 PSH Projects (1240 households) [73% of renewal funding]
 - 10 RRH Projects (368 households) [22% of renewal funding]
 - 1 TH-RRH Project
 - 2 TH Projects
 - 1 HMIS
 - 2 Coordinated Access (one adult, one dv)

CoC NOFO Local Competition Results

New projects:

- 4 New/Expansion applications were selected by the Collaborative Application Committee to move forward in the HUD competition
 - 2 Domestic Violence Expansion projects - \$834,278
 - YWCA - Expanding supportive services to provide in-house therapy to DV survivors
 - Multnomah County (through VOA And Unica subgrantees) Expanding current project to include an additional 20 households with a focus on survivors of sex trafficking
 - Both these projects will also have expanded funds to support emergency transfers - a new HUD budget line item this year

CoC NOFO Local Competition Results

New projects:

- 2 Bonus projects - \$2,111,717
 - Homeforward expansion in partnership with the County's Aging and Disability Services and Intellectual and Developmental Disability sectors of the Health Department
 - New Rapid Rehousing project with Greater Good NW

**10 MINUTE
BREAK**

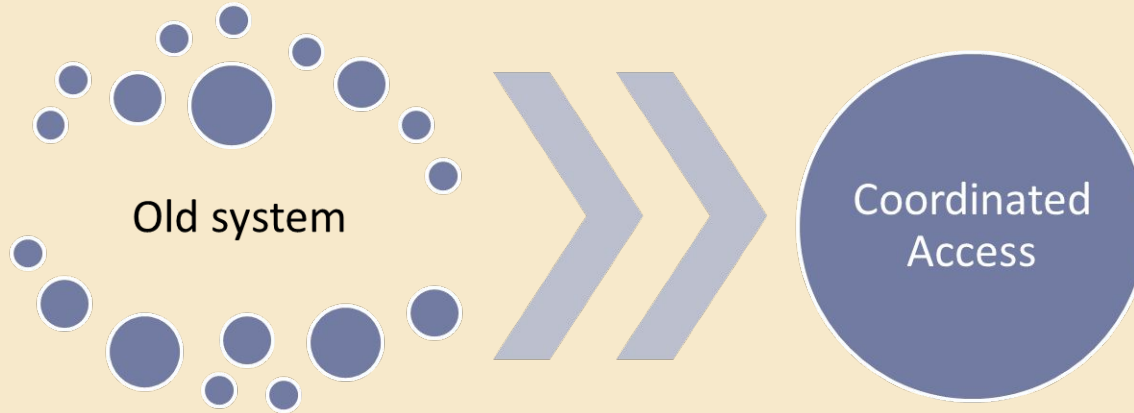


Joint Office of
Homeless Services

**Coordinated Access
Overview and New Tool
Process Update**

What is Coordinated Access?

A process designed to coordinate housing resources for people experiencing homelessness



Rather than go to every organization that might have a resource, the person seeking services can complete a standardized assessment at one organization and be placed on a centralized list for a range of resources across multiple organizations.

A few goals & benefits of Coordinated Access

- Quickly connect people to all relevant community resources, & offer housing problem solving support to identify a safe housing option whenever possible
- People with the highest needs ("most vulnerable") are prioritized for limited housing program resources
- Housing & supportive systems are used as efficiently & effectively as possible
- Create a comprehensive community-based response system
- Partially understand real-time community need
- Reduce or eliminate the need for multiple agency waiting lists and "first come first served" idea.
- Overall, it is meant to increase and streamline access to housing and services for households experiencing homelessness, match appropriate levels of housing and services based on client needs, and prioritize persons with severe service needs for the most intensive interventions.

Coordinated Access in Our Community

**Each population
system has separate
processes (but
coordination
happens!)**

Youth

People under the age of 25

Survivors of Domestic Violence

Actively feeling or attempting to flee

Families with children

Households with minors

Adults unaccompanied by children

All household members are 18+

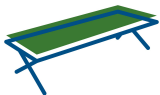
Veterans

Served in the US Armed Forces or have been called into active duty

MOVING FROM HOMELESSNESS TO PERMANENT SUPPORTIVE HOUSING

HOUSING REQUESTS

- Filling an online form
- Assessment at shelter
- Referral from agency
- Calling 211 or CHAT Hotline
- Outreach team connection



ASSESSMENT BY SERVICE PROVIDER



PRIORITIZATION

- Chronically homeless
- High vulnerability score
- BIPOC community member
- Elderly head of household



PROVIDING SUPPORT

- In-depth needs assessment
- Barrier mitigation
- Document readiness
- Culturally-specific services



PERMANENT SUPPORTIVE HOUSING

- Private market or newly built
- Affordable, long-term
- Includes ongoing services
- Fits needs of household



HOUSING/HOUSELESS STATUS:

- Unsheltered
- Doubled up
- Exiting prison, hospital
- Currently in shelter



Why a new tool? What are we trying to solve for?

- For adult & family systems only
- Lack of trauma informed process
- Lack of racial equity advancement
- System bottlenecking
- Challenges in determining "vulnerability"
- Community buy-in for a system tool
- Data-driven decision making



Goals of the New Tool

- Prioritize and better serve over-represented populations
- Process led by homeless services providers and users
- Improve experience of accessing services
- Refine problem solving steps to connect to available services faster, instead of "sitting" on a list with no support
- Transparency around who will and won't be served and expected timeline for service connection
- Added questions to better identify underserved populations and questions informed by indicators of barriers to housing stability



New Tool Process Completed Steps

PROCESS STEP	TIMELINE
Started Work with Technical Assistance Project Management Focus Strategies	<i>November 2020</i>
Created Oversight Committee for New Tool Process	<i>May 2021</i>
Selected C4 Innovations for Community Engagement Technical Assistance	<i>Fall 2021</i>
Engaged in First Round of Community Engagement	<i>Spring 2022</i>
Began Alignment Work with Built for Zero	<i>February 2023</i>
Created the Housing Connections Collaborative (lived experience committee)	<i>July 2023</i>
Feedback on Draft Tools with Oversight Committee and HCC	<i>Spring - Summer 2023</i>
Pilot Preparation	<i>August - October 2023</i>
Created Draft Tools for Testing Phase	<i>October 2023</i>

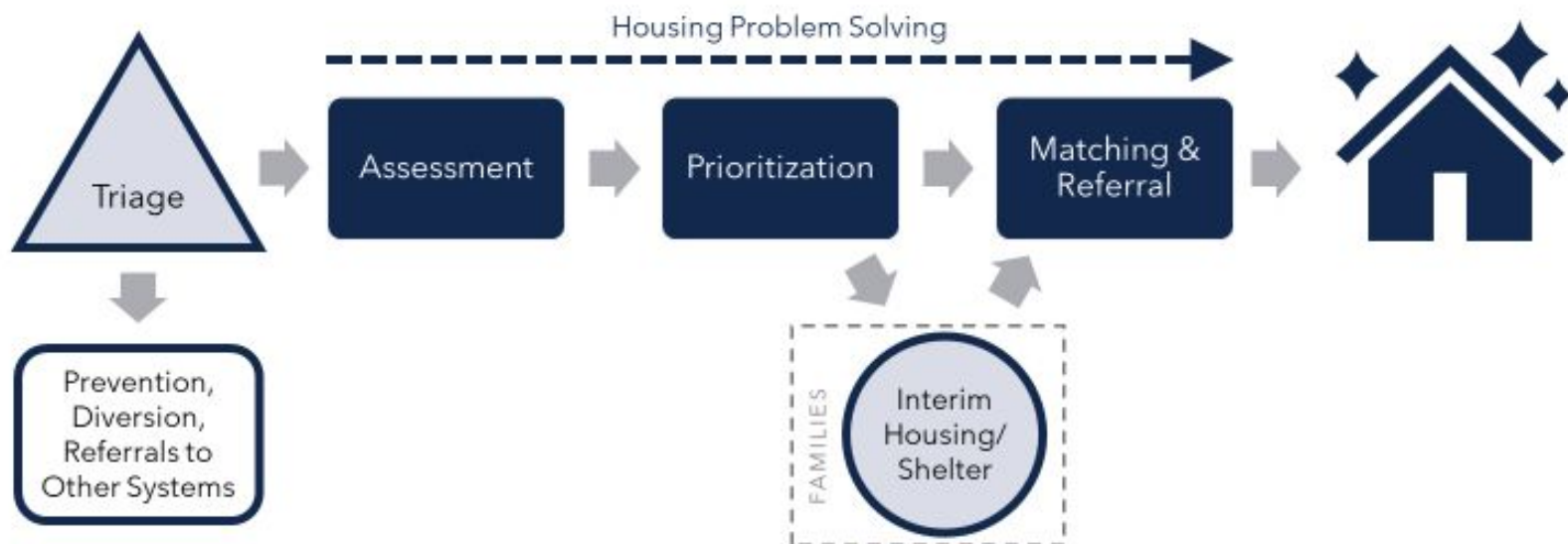
New Tool Process Timeline

PROCESS STEP	Anticipated TIMELINE
Evaluate Alignment with HMA Recommendations	<i>October 2023</i>
JOHS Leadership Approval of Draft Tool	<i>October 2023</i>
Testing Step 1 - choose assessing agencies, train assessors, develop feedback process, analyze feedback and refine process, analyze assessment results to determine scoring methodology, finalize process and scoring methodology for step 2 pilot process.	<i>October - December 2023</i>
Testing Step 2 - finalize how data will be collected with HMIS team, develop feedback process for assessors and participants, analyze and incorporate feedback, analyze assessment results to determine scoring methodology, finalize and present recommendations for CA implementation	<i>December - March 2024</i>
Implementation - draft timeline and plan, get stakeholder feedback, draft CA policy and procedure, draft communication plan, finalize all policies, procedures and processes	<i>Spring 2024</i>
Tool Launch and Project Completion	<i>July 2024</i>



Tool Overview

Coordinated Access Process



Prioritization Targets

- **Chronically Homeless** - History of repeated homelessness episodes, or extended length of current homelessness
- **High Safety Risk** - Prioritize those for whom homelessness would have most severe consequences (e.g., those with disabling conditions; those likely to face violence if unsheltered)
- **Equity** - groups overrepresented in homelessness should receive more resources to reduce disparities
- **Imminent Loss of Housing** - Likely to become homeless if assistance is not provided

Housing Preferences and Matching Tool



Housing Preferences

- Type of unit
- Shared housing preferences
- Pet Policy
- Accessibility needs
- Culturally specific services
- Location preferences

Program Eligibility

- Medicaid eligibility
- Disabling conditions
- Recent housing challenges
- Criminal justice history

Questions?





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