

**SHS Advisory Committee
Meeting
October 12th, 2023
3:00 PM - 4:30 PM**



Agenda

Time	Agenda Item	Facilitator
3:00	Welcome, Land & Labor, Introductions	Breanna Flores
3:10	Quick Updates: Co-Chair Vote and Provider Conference	Breanna Flores
3:15	SHS Q4 Report Highlights	Breanna Flores
3:30	Followup: SHS AC Questions to JOHS Leadership	Cristal Otero
3:55	Suggested Recommendations Process	Cristal Otero
4:20	Retreat Brainstorming	Breanna Flores
4:30	Session closes	Close

Land & Labor Acknowledgement

Multnomah County rests on the stolen lands of the Multnomah, Kathlamet, and Clackamas Bands of Chinook Indian Nation; Tualatin Kalapuya; Molalla; and many others along the Columbia River. This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors. The land was stolen by, and African peoples were enslaved by White settlers who had government support.

We also want to honor the members of over 400 tribal communities who live in Multnomah County. Many of these people and their cultures still survive and resist despite the intentional and ongoing attempts to destroy them. Let us please take a moment of silence to acknowledge the history of how we are here in this place and to honor the People.

Credit to: Dr. Aileen Duldulao ad Heather Heater, Multnomah County

Introductions

- Name
- Pronouns
- Organization/community you represent

Quick Updates

- Co-Chair Voting Soon
- Joint Office Provider Conference on 10/31

Highlights from the SHS Q4 Report

Highlights from the SHS Q4 Report

Last quarter's report was significant because it concluded our second year of SHS implementation.

In FY23, SHS funds supported:

- **624** people to move from homelessness into permanent supportive housing
- **694** people to move from homelessness into RRH
- **5,380** people to avoid homelessness and stay in housing with homeless prevention

Highlights from the SHS Q4 Report



Overall, Multnomah County served **6,698 people** with SHS funds, and **exceeded** last year's SHS outcomes for moving people out of homelessness and back into housing.

Highlights from the SHS Q4 Report

- A high priority in Q4 was to address the pace of SHS spending in the first three quarters.
- Overall, in Q4 the Joint Office spent \$42 million — more money than in the previous 3 quarters combined.
- The increase in spending was mainly due to one-time-only investments made by the Department of County Human Services (DCHS) in homelessness prevention work.

Highlights from the SHS Q4 Report

Throughout FY23, our community partners provided **eviction prevention assistance to 5,380 people in 2,067 households—far above our Work Plan goal of 800 households.**

Much of that success came in Q4, thanks to \$12.2 million in one-time-only rent assistance funds administered through DCHS.

Highlights from the SHS Q4 Report



In year two, a total of **1,318** individuals (**98% of our goal of 1,345 individuals**) were housed through SHS funding, across all housing types—exceeding last year's total of 1,129 individuals.

Highlights from the SHS Q4 Report

In FY23, we met 71% of our goal of placing 545 households in **permanent supportive housing** (PSH), placing **387** households overall, including 87 who moved in during Q4. That means **624** individual community members now have a safe place to live and services to assist them in achieving housing stability.

Highlights from the SHS Q4 Report



By Q4 we **doubled** our FY23 Work Plan goal of initiating contracts with at least 5 new culturally specific community based organizations, **bringing on 10 new providers** throughout the year.

Highlights from the SHS Q4 Report

At the end of year two of SHS implementation, we are already **44% of the way** to our **10-year goal of adding 2,236 supportive housing opportunities in Multnomah County.**

Of the total new supportive housing opportunities, **453 are tenant-based** permanent supportive housing (rent assistance and services move with the household), **499 are project-based** permanent supportive housing (rent assistance and services are tied to units at a specific property), and **35 are recovery-oriented transitional housing.**

Highlights from the SHS Q4 Report

Encouraging themes: Collaboration in every system and across County departments

"Same as last quarter, I think there is synergy in the partnerships forming within these teams and also with other programs out in the community. Many folks are partnering with other programs."

"[We look] forward to continued partnerships with various agencies that provide PSH programming. There is such a value to getting to know other service providers and learning about one another's programs, especially as [we] develop and improve program guidelines."

Highlights from the SHS Q4 Report

Encouraging themes: Client assistance was a big success and led to many positive outcomes.

"With the one time allotment of client assistance, [we were] able to help families in ways that were not possible before [SHS funding]. The funds assisted a single mom who immigrated here years ago to sign up for driving lessons. She has never had a license before. With ongoing health issues and frequent meetings at her child's school (her child has special needs), she needs more flexible transportation than the bus or relying on another child to drive the family car. In addition, staff helped families sign up their children for summer camps, educational opportunities for youth, and purchasing bus passes. Another individual was able to purchase furniture for all three bedrooms that she would never be able to afford as a single mom on a limited income."

Highlights from the SHS Q4 Report



Questions?

SHS Advisory Committee Questions for JOHS Leadership

Questions for JOHS Leadership

Recap:

- At our June meeting, the SHS Advisory Committee had an impromptu discussion about the SHS underspend in Multnomah County.
- **Two primary themes** emerged from this discussion: low recruitment and retention rates, and provider requests for additional FTE.
- The SHS team created the following questions speak to these themes, and submitted them to JOHS leadership (Dan Field, Joshua Bates, Kanoe Egleston, and Lori Kelley) via a memo on June 15.

Questions for JOHS Leadership

The Questions:

- 1.) *What is the current strategic plan to address low recruitment and retention?*
- 2.) *Some SHS providers sought additional FTE allocations last year that were declined. Why was additional FTE not funded, and will the Joint Office add additional FTE this fiscal year?*

Questions for JOHS Leadership

Time for additional Q&A on
the document

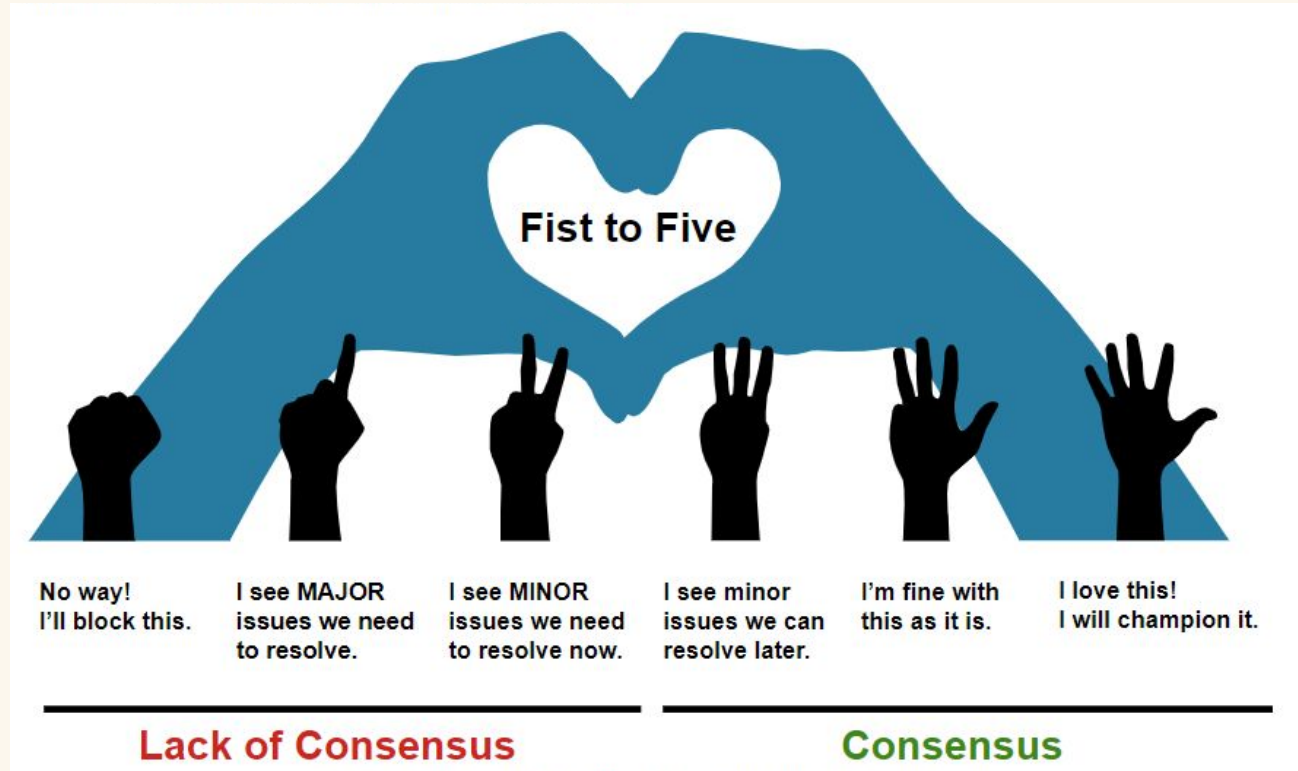
Questions for JOHS Leadership

Action items for today:

- 1.) Committee decides if they want to brainstorm recommendations to improve recruitment and retention practices and policies.
- 2.) Committee decides if they want to brainstorm recommendations for a process for service provider agencies to request additional FTE.

Questions for JOHS Leadership

Does the committee want to provide recs to improve provider recruitment and retention policies and practices?



Questions for JOHS Leadership

(If the committee votes yes)

Brainstorm recommendations to improve recruitment and retention practices and policies.

Questions for JOHS Leadership

Does the committee want to provide recs on a process for providers to request additional FTE?



No way!
I'll block this.

I see MAJOR
issues we need
to resolve.

I see MINOR
issues we need
to resolve now.

I see minor
issues we can
resolve later.

I'm fine with
this as it is.

I love this!
I will champion it.

Lack of Consensus

Consensus

Questions for JOHS Leadership

(If the committee votes yes)

Brainstorm recommendations on a process for service provider agencies to request additional FTE.

SHS Advisory Committee Suggested Recommendations Process

Suggested Recommendations Process

Purpose of the SHS Advisory Committee:

The Supportive Housing Services Advisory Committee provides the Joint Office with access to expertise and advice on a broad range of issues affecting the programmatic outcomes and implementation of the Metro Supportive Housing Servicing funding. Their role is to uplift guidance and recommendations as they see fit to improve the strategic approach to achieve SHS goals.

Suggested Recommendations Process

- We do not currently have a formal process in place that details the chain of events that takes place after the committee makes a recommendation.
- We would like to propose a suggested process for your review and feedback today.

Suggested Recommendations Process

1. Propose

Committee members develop recommendations with support from Joint Office staff.

2. Vote

Recs are reviewed and voted on. Once consensus is reached, they are approved and published on the JOHS website.

3. Submit

Approved recs are submitted to the JOHS director and the executive leadership team.

4. Review

The leadership team decides who is best suited to respond to the recs.

5. Reply

Leadership issues a memo w/in 6 weeks. Includes who reviewed the recs, their considerations, and how the recs will influence decision-making.

6. Debrief

The memo is shared with committee members and is debriefed at a future advisory committee meeting.

Suggested Recommendations Process

Regional Goals for SHS Engagement and Decision-Making

Metro outlined two goals for advisory bodies in their work plan for SHS implementation:

- Black, Indigenous, and people of color are overrepresented in all decision-making and advisory bodies.
- Black, Indigenous, people of color, and people with lived experience of homelessness are engaged disproportionately to inform [SHS] program design and decision-making.

Suggested Recommendations Process

Making a Charge to the SHS Committee

The Joint Office of Homeless Services Director and executive leadership team may request a specific recommendation from the committee. However, there is no obligation to accept the request.

Committee Retreat Brainstorming

Committee Retreat

- The SHS committee's first annual retreat will be held this fall, likely in November / December.
- In-person day retreat locally in Portland.
- Opportunity to meet fellow members in person, learn more about & discuss topics of interest to the committee, and take action.
- More info to come.

Retreat Brainstorming

From the SHS Charter: *There will be a minimum of six SHS advisory committee meetings per year (once every two months) and one annual retreat.*

We want to hear from you:

- What topics would the committee like to discuss at our day retreat this fall?
- What **information** can we provide / what **discussions** can we have / what **activities** can we complete that would make the best use of your time?

Close

