



Continuum of Care Board Minutes

11/16/2023

11:00 AM - 1:00 PM

Attendance:

Board Members: Patrick Reynolds, Drew Grabham, Mark Morford, Katie Cox, Jamar Summerfield, Cammisha Manley, Hannah Studer, Skyler Brocker-Knapp, Xenia Gonzalez, Christina McGovney, Elise Cordle Kennedy, Lizzie Cisneros, Brandi Tuck

[Absent – Jessica Harper, Laura Golino de Lavato, Ian Slingerland, Stuart Zeltzer, Sherelle Jackson]

JOHS & County Staff: Alyssa Plessner, Malka Geffen, Lori Kelley, Dan Cole

Agenda Item	Discussion Points	Decision/Action
Opening	<ul style="list-style-type: none"> • Land & Labor Acknowledgment • Review Community Agreements • Review Racial Equity Lens Tool • Review Agenda 	
HMIS Strategic Analysis	<p>Dan Cole provided a brief update on the HMIS strategic technology analysis and next steps. See 11.16.2023 CoC Board Meeting slides for details.</p> <ul style="list-style-type: none"> • Board questions: <ul style="list-style-type: none"> ○ Q: Will Wellsky make changes to their system structure in order to accommodate our needs? Ex: API (Application Programming Interface), etc. A: We're at the stage of looking at collective concerns and opportunities, and then do a market scan. Wellsky has limited API capabilities. We're waiting for Market analysis to tell us more about the vendors and their tools. ○ Q: What efforts are happening to integrate services for clients needing both healthcare and homeless services? A: on the technology side - capability to move data is foundational; on the policy side - making sure we have data sharing agreements, address privacy; on the programming side - looking at how to do cross-sector case conferencing, etc. Limitations in our system can make this slow and frustrating, and this analysis will help that. ○ Q: How is this analysis being funded and what are next steps? The stakeholder list is missing the 	

	<p>people giving their info and the direct service providers asking for the info. What are the benefits to people sharing their info, beyond possibly getting services? A: We're looking at meeting with JOHS advisory bodies. We have been leaning on the outreach worker's experience, and we know HMIS is a very one-way experience. Analysis funding is through Multnomah County, partnering with the other two counties, the state, Metro, PHB, etc. for the path fwd.</p> <ul style="list-style-type: none"> ○ Q: Is there discussion of modules created by Wellsky to help with case conferencing? Is there a timeline for when de-identified data (from data mart through Metro) will be available? A: Survey 123 (Housing Multnomah Now survey + GIS tool for collecting data in the field/front end) - Wellsky does not have a similar tool. Data mart is taking data from one system into another reporting environment. Those kinds of apps are being looked at in Dan's survey for the long term. ○ Q: The SHS annual report says we decided against a data mart strategy; how does that relate? A: We're attempting to combine different components for a long-range view; we need data and reporting structure investments but don't have the exact timeline or approach yet. 	
Action Plan Discussion	<p>Co-chair ushered the board into a discussion of work groups capacity and structure, audience/strategies' purpose, whether we need all six action items.</p> <ul style="list-style-type: none"> ● We need to combine a couple strategies; the work is too overwhelming. ● Suggestion: one annual all-day retreat, and a couple meetings to follow up. Need facilitators and staff support to document everything. ● Ask JOHS to develop a report on some items. ● Scheduling different meetings for the work groups doesn't seem to be effective. Might be easier to do some work in the monthly meetings or a day-long retreat. ● ● The equity strategy can be incorporated into work during monthly meetings. ● Six strategy items can be put into categories: Education (strategies 1.2, 2.1 and 2.2) vs Responsibilities (strategies 1.1, 3.1, and 3.2). This would cut our workload in half. ● Need flexibility to address issues that come up, ex: difficulties being a CoC provider (brought up in Provider Conference). 	<p>CoC Lead will schedule a meeting of the working group co-leads to create recommendations to combine strategies and present them to the board for approval. Then move forward planning hybrid all-day retreat and other relevant next steps.</p>

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| | <ul style="list-style-type: none">● Breakout groups in second hour of this meeting would be great, with time to report back to larger group<ul style="list-style-type: none">○ it would be challenging for folks who are on 2+ groups○ first step is condensing/separation of the groups● Can send notes from this discussion in a follow-up in email for a vote.● Day-long retreat: plan 3-4 months in advance to accommodate schedules (spring); hybrid option; come up with clear deliverables<ul style="list-style-type: none">○ Can do education items in the meantime, one at a time in monthly meetings● Proposal: workgroup leads will meet to discuss where the work is at and then finalize regrouping/condensing for a vote● Audience: some work groups have expressed challenges figuring out who the audience is for their work.<ul style="list-style-type: none">○ for the system performance work group, the audience is the board, centering the needs of those doing the work being evaluated○ for the public communications work group, the audience is the board○ who the education pieces (vs responsibilities) of the strategies are for | |
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