

**SHS Advisory Committee
Meeting
November 9th, 2023
3:00 PM - 4:30 PM**



Welcoming New Co-Chair

- The committee has elected Patrick Reynolds as its new co-chair.
- Patrick's appointment will last from November 2023 through November 2024 with the option to renew via committee vote.
- Welcome, Patrick!

Agenda

Time	Agenda Item	Facilitator
3:00	Welcome Land & Labor Introductions SHS Updates	Anna Johnson
3:30	SHS Annual Report Highlights <i>-Time for Q&A</i>	Breanna Flores
4:00	Recommendations Process <i>-Update on committee spending recommendations</i> <i>-Vote on recommendations process (if quorum)</i>	Anna Johnson
4:30	Session closes	Close

Land & Labor Acknowledgement

Multnomah County rests on the stolen lands of the Multnomah, Kathlamet, and Clackamas Bands of Chinook Indian Nation; Tualatin Kalapuya; Molalla; and many others along the Columbia River. This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors. The land was stolen by, and African peoples were enslaved by White settlers who had government support.

We also want to honor the members of over 400 tribal communities who live in Multnomah County. Many of these people and their cultures still survive and resist despite the intentional and ongoing attempts to destroy them. Let us please take a moment of silence to acknowledge the history of how we are here in this place and to honor the People.

Credit to: Dr. Aileen Duldulao ad Heather Heater, Multnomah County

Introductions

- Name
- Pronouns
- Organization/community you represent

SHS Updates

- Yesenia Delgado SHS Manager Role
- Retreat brainstorming



SHS FY23 Annual Report

Multnomah County



Framing the Conversation: Annual Report

What are we talking about?

Multnomah, Clackamas, and Washington counties must submit an **SHS Annual Report** to Metro every year on October 31.

Why is it important?

The Annual Report is a key opportunity for us to **tell the story** of what SHS funds accomplished in our community each year.

About the Joint Office

Vision

To create an equitable community where all people have safe, affordable, and accessible housing.

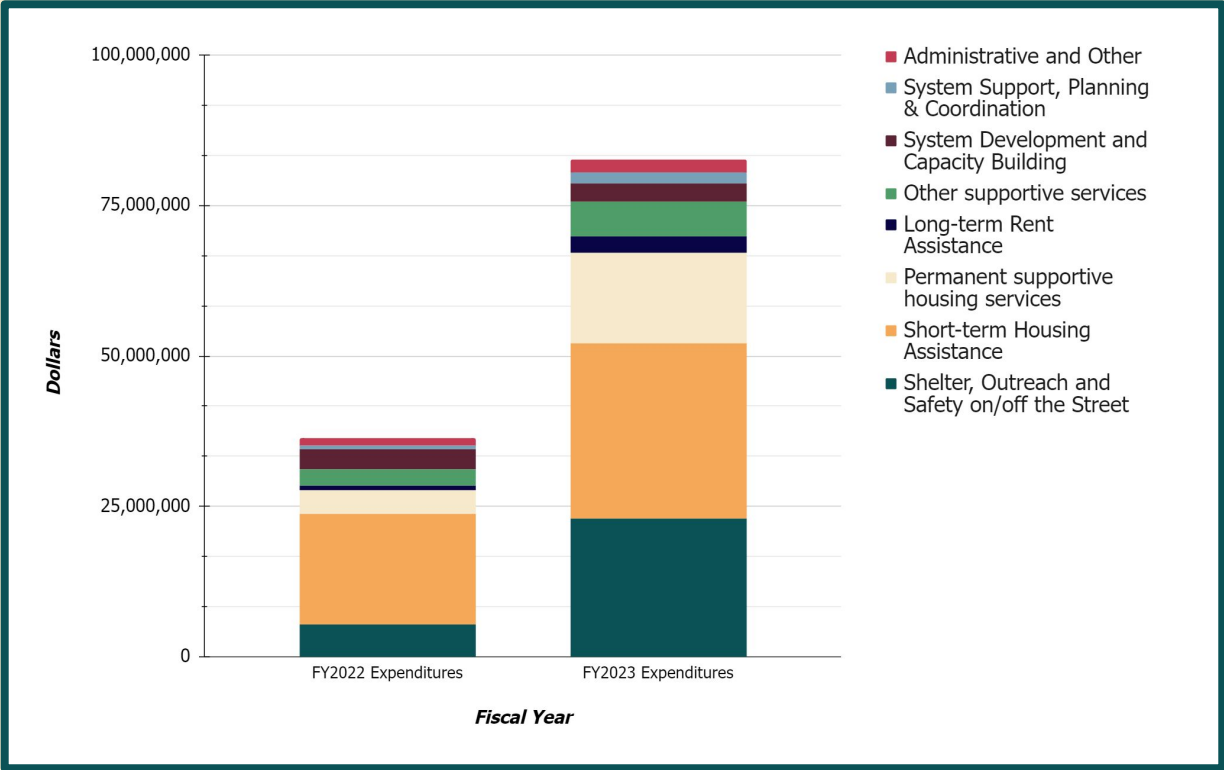
Values

Collaboration | Equity
Inclusion | Integrity
Creativity | Quality

Douglas Fir
Apartments



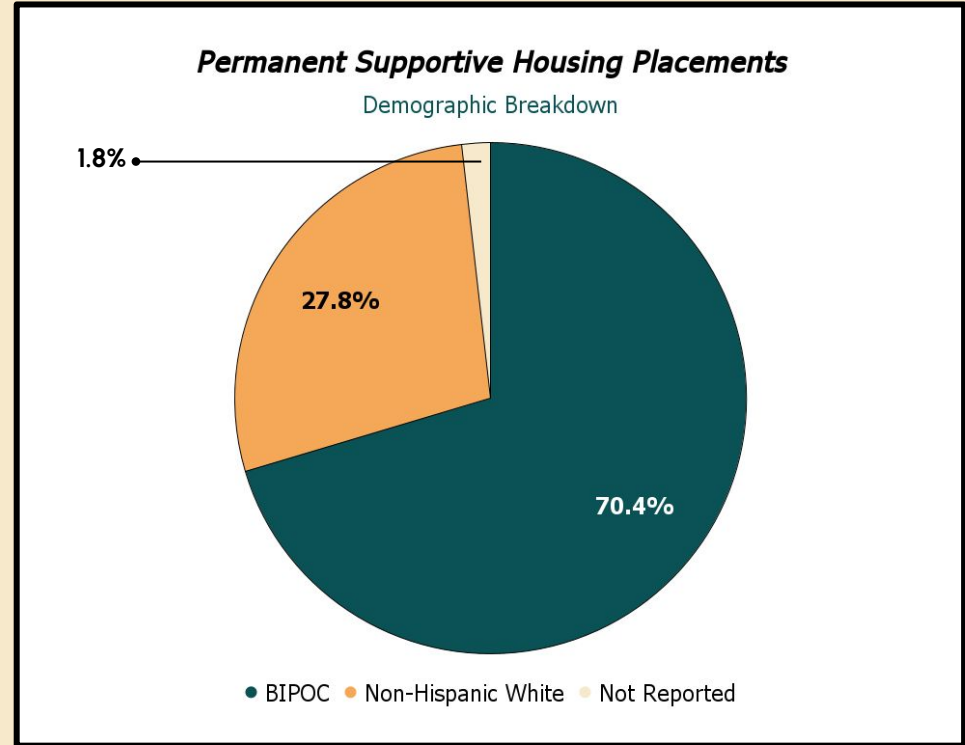
SHS Financial Overview



FY23 SHS Outcomes

Permanent Supportive Housing

Total Placements
624 people / 387 households
FY23 Goal 545 households

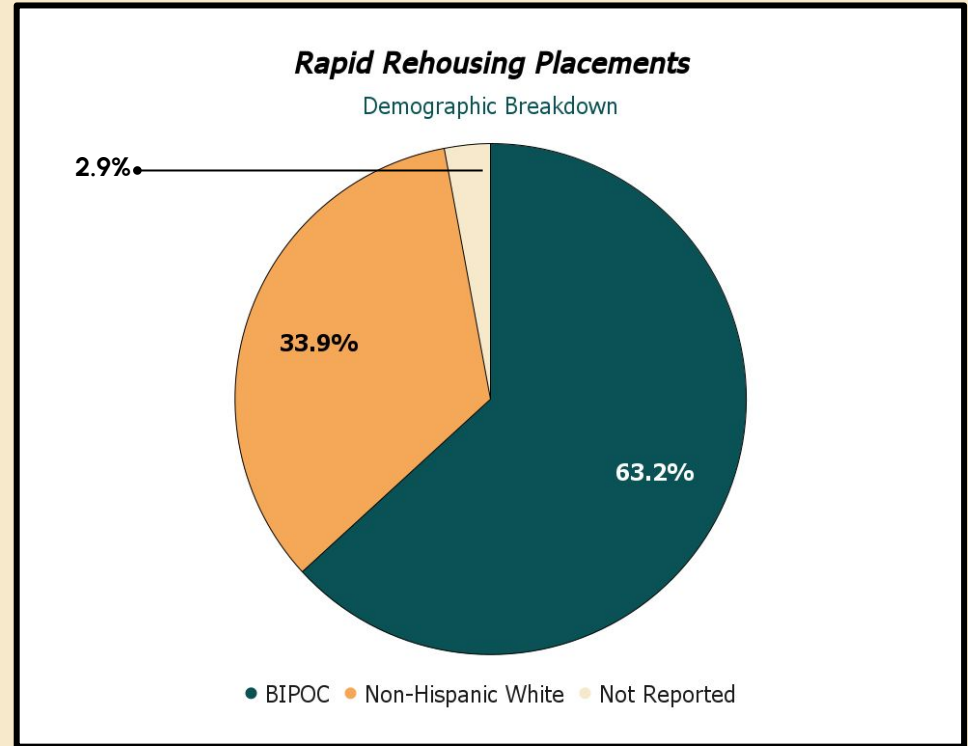


*Note: BIPOC = Black, Indigenous, People of Color

FY23 SHS Outcomes

Rapid Rehousing

Total Placements
694 people / 419 households
FY23 Goal 800 households

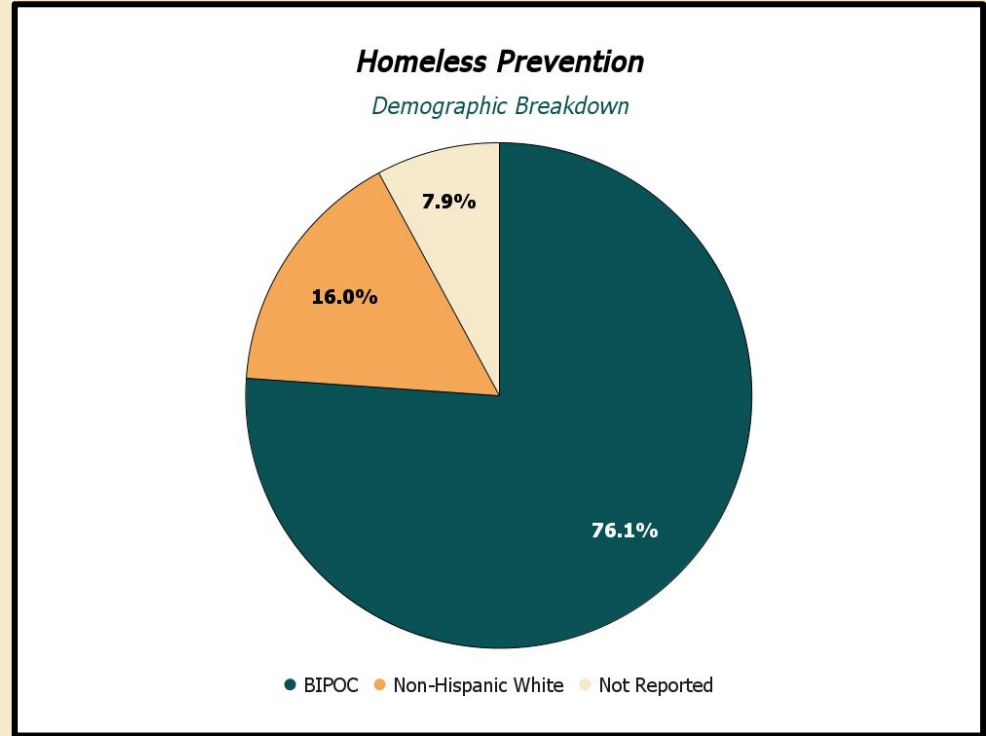


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FY23 SHS Outcomes

Homeless Prevention

Total HP Services
5,380 people
2,067 households
FY23 Goal 800 households

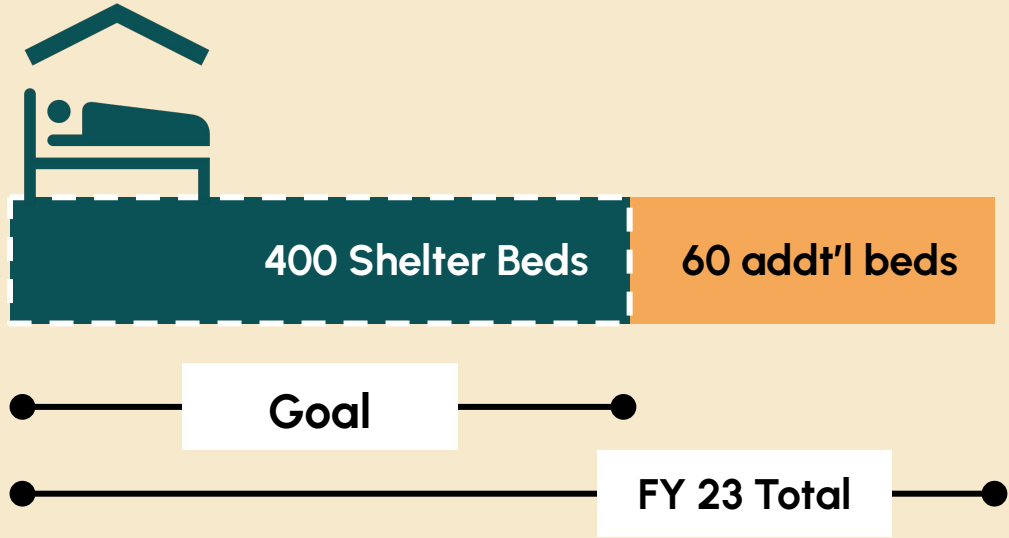


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FY23 SHS Outcomes

Emergency Shelter

The Joint Office exceeded its goal of 400 by adding or sustaining 460 shelter beds.



Additional Work Plan Goals

Goal - 85% retention rate for PSH

- Outcome - 99% retention rate for PSH

Goal - 85% retention rate for RRH

- Outcome - 84% retention rate for RRH

Goal - Ensure BIPOC communities access SHS funded services at high rates

- Outcome - 80% of households receiving SHS funded services identified as BIPOC

Progress Toward PSH Capacity

LIP Goal - Add 2,235 PSH units over life of SHS

- Outcome - 1,114 PSH options added with SHS funds in first two years



Evaluation & Quality Improvement

FY23 Key Strategies

- Improve completeness and timeliness of client-level HMIS data
- Clearly outline data points used to generate reports for providers

Planned & Performed Evaluation Activities

- Evaluation of alternative shelters
- An online repository of resources
- Evaluation of geographic equity
- Classification, Compensation, and Benefits Study



Provider Capacity & Expansion

Multnomah County's Four Priorities to Increase Provider Capacity



Supporting service providers with the solicitation process for funding opportunities.



Offering additional technical assistance



Providing access to increased administrative support.



Increasing compensation for direct service staff.

Cross-Sector Alignment

Department of Community Justice

Argyle Gardens PSH
DCJ RLRA

County-Wide

FUSE Pilot

Department of County Human Services

Intellectual Disabilities Services
Mobile Outreach & Screening

Aging, Disability and Veterans Services
Department Mobile Intake Team

Health Department

Behavioral Health Resource Center Shelter
Karibu Stabilization Program & Treatment

Equity Analysis

BIPOC Communities Service Rate

We are serving BIPOC communities at higher rates than local rate of BIPOC homelessness

Culturally Specific Providers

Allocated \$9 million, exceeding \$8 million allocation across all three counties in FY 22

When compared to providers overall, our SHS-funded agencies had higher representations among their staff of both BIPOC and of non-cisgender people.

SHS Advisory Committee

78% of original members identified as BIPOC, 89% identified with lived experience of homelessness

Advisory Committees

BIPOC representation increased from 48% in FY22 to 55% in FY23

Lived Experience representation increased from 28% in FY22 to 68% in FY23

Addressing Equity Gaps

- Coordinated Access Tool Redesign
- Equity Work Plans
- Racial Equity Lens Tool (RELT)



Community Engagement

- **Five New Advisory Bodies**
SHS Advisory Committee, Continuum of Care Board, Lived Experience Advisory Committee, Community Budget Advisory Committee, Equity Advisory Committee
- **Community & Shareholder Engagement Continuing to Inform New Coordinated Access Tool**
40 members on the the CA Oversight Committee, 12 members on the Housing Connections Collaborative, 11 members on the Built for Zero Improvement team




"It's just a matter of finding out what they need."

New position helps bridge gap for people with intellectual and developmental disabilities experiencing homelessness.

Takiah McCullough was hired as Multnomah County's first supportive housing specialist focused on helping people with intellectual and developmental disabilities.

Last winter, McCullough met Jennifer, a client who had previously been receiving services but had lost contact with the system. McCullough reconnected with the client and found that she was living in a non-operational RV.

McCullough worked with Jennifer to move her into a motel while she got her connected to services. Within a few weeks, Jennifer was able to move into a group home for adults with disabilities, where she's been ever since.



Takiah McCullough, Supportive Housing Specialist (Left), pictured with Client, Jennifer (Right)

FY23 Highlights

- 1) People are remaining in SHS-funded housing
- 2) Eviction Prevention goals were exceeded and 6,698 total people served
- 3) Exceeded goals for sustaining and creating shelter beds
- 4) Multnomah County's equity focus is reflected in who is being served by SHS funds.

Questions?



Update: SHS Advisory Committee Spending Recommendations for JOHS Leadership

Framing the Conversation: Committee Spending Recommendations

What are we talking about?

This summer, the SHS advisory committee approved a list of 13 spending recommendations for the use of SHS unanticipated and carryover funds.

Why is it important?

These recommendations, which were submitted to JOHS leadership in **September**, are a mechanism for the committee to influence SHS funding priorities.

SHS Committee Recommendations

Highest priority:

- Cash assistance for those enrolled in SHS services

5 other categories of recommendations:

- Housing first projects
- Eviction prevention
- In-house programming and wraparound services
- Referral system
- System infrastructure

JOHS Response

“Unanticipated” fund investments that align with committee recommendations:

- Immediate and flexible client and rent assistance
- Dedicated investments specific to the LGBTQIAS2+ community
- Eviction prevention resources (including legal assistance)
- Expanding pathways to short and long term employment
- Two specific investments related to improving the system and access to services:
 - Redesign of coordinated access tool in the adult and family systems
 - Expansion of data collection tools used during street outreach

JOHS Response

"The recommendations have also been shared with leadership from the JOHS Program Team as they move through the allocation planning process for the remaining unanticipated revenue. **The team will keep these recommendations center in the planning and design of the solicitations.**"

SHS Advisory Committee Suggested Recommendations Process



Framing the Conversation: Recommendations Process

What are we talking about?

We are currently co-creating a formal process that details the chain of events that takes place after the committee makes a recommendation.

Why is it important?

This is an opportunity for the committee to influence what their preferred recommendations process looks like.

Purpose of the Committee

The Supportive Housing Services Advisory Committee provides the Joint Office with **access to expertise and advice** on a **broad range of issues** affecting the **programmatic outcomes** and **implementation** of the Metro Supportive Housing Servicing funding. Their role is to **uplift guidance and recommendations** as they see fit to improve the **strategic approach to achieve SHS goals**.

Suggested Recommendations Process

1

PROPOSE- Committee members develop recommendations with support from Joint Office staff.

2

VOTE- Committee reviews & votes. After consensus, they are approved and published on the JOHS website.

3

SUBMIT- Approved recs are submitted to the JOHS director and the executive leadership team.

4

REVIEW- JOHS leadership team decides who will respond.

5

REPLY- Leadership issues a memo in ~4 weeks. Includes reviewer, considerations, and how recs will influence decision-making.

6

DEBRIEF- Memo is shared with committee and debriefed at a future meeting.

7

FOLLOW UP- Optional step for committee to request status or report from JOHS on adopted recs.

Suggested Recommendations Process

Updates Since 10/12 Meeting:

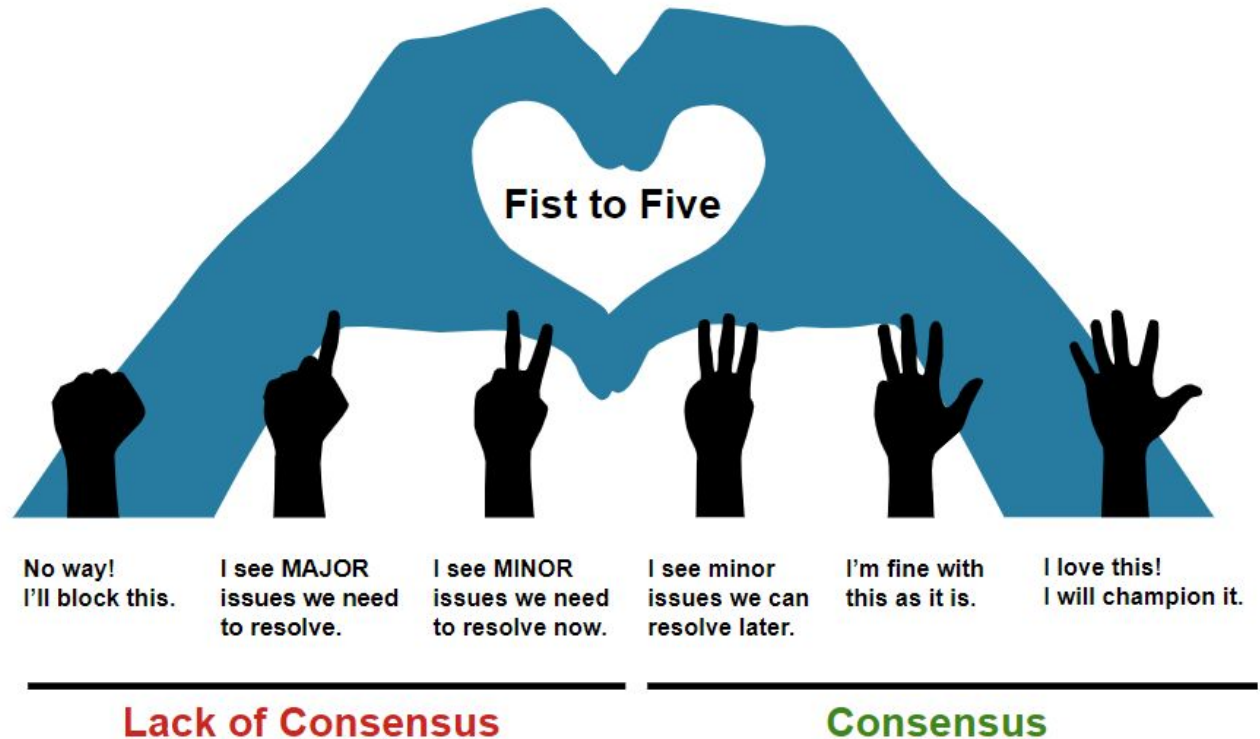
As a result of committee feedback in the October meeting, the following items were updated on the recommendations process document:

- **Response time** for JOHS changed from 6 to ~4 weeks
- **When JOHS accepts** a recommendation, a specific next step will be specified and/or amendments. When a recommendation is rejected, a reason will be provided.
- **Added section** for follow up (step 7 on previous slide)

Vote: Recommendations Process

Vote of 3 or above approves the recommendations process as written.

Vote of 2 or below does not approve the recommendations process as written.



Close

