

## Co-planning Future Provider Conferences

October 31, 2023 Provider Conference

### Notes:

Facilitators: Emily Nelson and Bill Boyd

Moderators: Emily Gardner

**Guiding Questions:** What worked? What didn't work? What shall we do next time? Who's open to helping with planning?

### Frequency -

Quarterly for large conference; could do monthly sessions on specific topics

In-person is desired, can be hard for front end staff to attend

Hybrid will probably garner the most attendance and meet the needs of all.

### Topics

- Provider input on how they build their programs and make them work.
- Maybe JOHS has a mid year and year end report to share out to the providers, just as we do the same when we submit to our reporting to JOHS for our contracts.
- Improve ease of access and coordination; Houston - Anna Rache (sp?);
- Evaluation and accountability around equity issues and staff/user experiences - better understand gaps.
- Breakdown of JOHS priorities - how do all of our systems work together or not; future prediction of JOHS priorities
- Sessions for people who are looking for partnerships - ways that agencies can coordinate more easily.
- Upcoming funding opportunities and how to apply.
- Integration of HMIS and Built for Zero, and I'd be happy to facilitate that.- Laura Golina de Lovato.
- How we plan priority actions together; bring providers into budgeting process

Quarterly/in-person suggestion. In person can be hard for shelter staff to attend.

Having a theme could be useful. Equity! Also Provider input on how they build their programs and make them work. Takes a long time to understand the whole homeless services eco-system.

Appreciation for the day, timely to put it together now. Surveys for topics in advance were helpful. Wage compensation report back.

From Chat: One tiny improvement might have been a 15 minute opening or welcome for all attendees to set the stage.

From Chat: Big kudos for just doing it knowing it wouldn't be perfect. That's an important part of anti-racist values, rejecting the expectation of perfectionism and instead building a foundation where growth can happen

From Chat: Maybe JOHS has a mid year and year end report to share out to the providers, just as we do the same when we submit to our reporting to JOHS for our contracts.

From Chat: It would also be great to have a way for providers to aggregate their priorities from which topics for each conference could be created.

From Chat: It'd be great for providers and JOHS to talk about all RFPs before they even come out so that we are aligned both on the project. timing, amount, outcomes.

From Chat: maybe generate topics ideas as they come up through the regular meetings that JOHS teams have with providers: Adult leadership, Family System leadership, shelters, CA, HUD CoC. There is a wealth of thought leaders in those spaces.

From Chat: Piggy backing on budgeting planning Laura mentioned - maybe lean on a modified version of participatory budgeting tools

Could do monthly info sharing by JOHS staff. Ex: How to do data and reporting in HMIS

Topics where we 'get somewhere' -1) improve ease of access and coordination; Houston - Anna Rache (sp?); 2) Evaluation and accountability around equity issues and staff/user experiences - better understand gaps.

Would love to hear back from JOHS on what action items are launched from today.

Breakdown of JOHS priorities - how do all of our systems work together or not; future prediction of JOHS priorities

Big things are confusing, not communicated well., Ex: tri county RFPQ - wasn't super clear who needed to apply, even folks who have contracted with JOHS for years. How to advocate for continuous funding?

Sessions for people who are looking for partnerships - ways that agencies can coordinate more easily.

Foundation/Faith/Business communities need to be pulled into conversations about services. We should also be listening to them about the programs they provide.

How can we bring in other partners (ADVSD for one, other county departments)

One session had a one-pager of info on their topic, that was super helpful.

Might be good to start a list of folks who could do a ton of planning, or planning on specific content, or day-of support, etc.

How can providers be involved in our annual budget planning processes? Knowing that FY25 we will have tons of SHS funds, how can we work together to plan for that?

### **Meeting Spaces - 200+ attendees**

Metro offices - central, TriMet access

Hospitals have conference spaces

Tabor Space maybe?