



# Joint Office of Homeless Services:

# **Strategy Development**

October 31, 2023

## **DISCOVERY SUMMARY**

## Themes emerged from stakeholder discussions and the review of foundational documents.

#### Thematic areas include:

- The Homelessness Response System
- Governance/Leadership
- Provider Payment/ProviderRelations
- Housing and Other System Integration
- Communication
- Role, Function and Structure of JOHS
- Coordinated Access/Entry



# THEME AREA: THE HOMELESSNESS RESPONSE SYSTEM-LONGER TERM ACTION

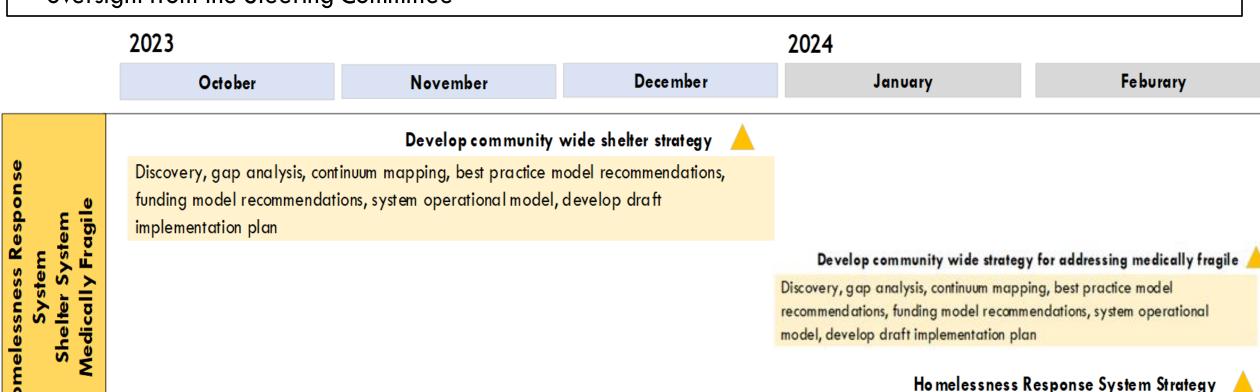
ACTION	Immediate Next Steps	Timing
Align around the key components of the homelessness response system in Multnomah County	<ul> <li>"Map" components of the homeless services continuum, which includes outreach, prevention, housing, and more</li> <li>Cross reference "system design" or "mapping" initiatives in other jurisdictions (e.g., San Francisco)</li> <li>Facilitate a limited meeting series to align on components as well as bigpicture priorities</li> <li>Build on stakeholder input collected and best practices/lessons learned in peer communities</li> </ul>	Immediately- complete within 60-90 days
Identify gaps	<ul> <li>Perform an inventory and gap analysis of existing services and other resources; identify populations not well served and programs needed</li> <li>Leverage and build on community needs identified through HMA stakeholder interviews (e.g., gap in services for medically fragile and patient discharge)</li> <li>Borrow gap analysis methodology from peer communities</li> </ul>	<ul><li>Immediately- complete within 90-120 days</li></ul>

# IMMEDIATE NEXT STEPS-HOMELESSNESS RESPONSE SYSTEM-SHORTER TERM ACTION

Immediate Next Steps	Timing	
Develop and execute on a community wide shelter strategy	Immediately- complete	
<ul> <li>Define the community need and current assets</li> </ul>	within 60 days	
<ul> <li>Define pathways to housing and overall model of care for individuals and families who enter the homelessness response system through shelter</li> </ul>		
<ul> <li>Strategize around identified needs/gaps in the current system</li> </ul>		
<ul> <li>Define roles and identify funding that is consistent with the strategies outlined</li> </ul>		
<ul><li>Align funding</li></ul>		
■ Implement		
Develop and execute on a community wide assessment and strategy for addressing medically fragile-including those transitioning from inpatient BH and SUD	Immediately- complete within 60 days	
<ul><li>See steps above</li></ul>		

#### INITIATIVES IN PROCESS RE THE HOMELESSNESS RESPONSE SYSTEM

- County leaders and JOHS have seated a Steering Committee of City and County elected leaders to oversee system improvement initiatives
- A workgroup of community providers and JOHS staff is meeting weekly to develop the strategies below, with oversight from the Steering Committee



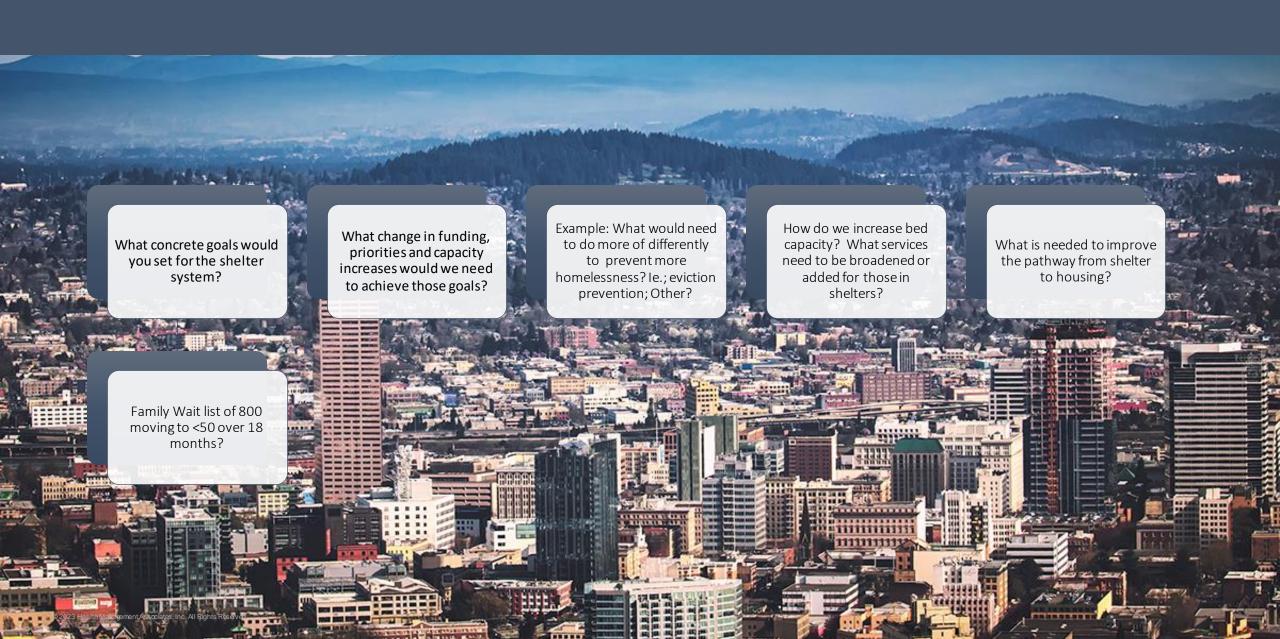
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Mapping of key components, inventory and gap analysis, development of implementation plan

#### **COMMUNITY-WIDE SHELTER STRATEGY**

- >> County, City, and provider leaders are participating in a 60-75 day workgroup to develop a community-wide shelter strategy with the outcome goal of meaningfully moving individuals from streets to shelter to housing.
  - >> Will set Short/Medium/Long Term Goals for the Shelter system
  - >> By Population: Families, Adults, Youth and Survivors
  - >> Workgroup has met twice
- >> Will 'map' the continuum of services needed to move individuals from homelessness to housing, with a focus on the role, design, and improvement of the shelter system
  - >> Data-driven needs and gaps analysis
- >> The workgroup reports to a Steering Committee of county and city leaders
- >> Looking to all of you to provide feedback today on what we need to be including, thinking about, etc., to successfully develop a strategic roadmap

# YOUR INPUT



# ADDITIONAL CONVERSATION?