

Joint Office of Homeless Services: Strategy Development

October 31, 2023

DISCOVERY SUMMARY

Themes emerged from stakeholder discussions and the review of foundational documents.

Thematic areas include:

- The Homelessness Response System
- Governance/Leadership
- Provider Payment/Provider Relations
- Housing and Other System Integration
- Communication
- Role, Function and Structure of JOHS
- Coordinated Access/Entry



THEME AREA: THE HOMELESSNESS RESPONSE SYSTEM-LONGER TERM ACTION

ACTION	Immediate Next Steps	Timing
Align around the key components of the homelessness response system in Multnomah County	<ul style="list-style-type: none"> ▪ "Map" components of the homeless services continuum, which includes outreach, prevention, housing, and more ▪ Cross reference "system design" or "mapping" initiatives in other jurisdictions (e.g., San Francisco) ▪ Facilitate a limited meeting series to align on components as well as big-picture priorities ▪ Build on stakeholder input collected and best practices/lessons learned in peer communities 	<ul style="list-style-type: none"> ▪ Immediately-complete within 60-90 days
Identify gaps	<ul style="list-style-type: none"> ▪ Perform an inventory and gap analysis of existing services and other resources; identify populations not well served and programs needed ▪ Leverage and build on community needs identified through HMA stakeholder interviews (e.g., gap in services for medically fragile and patient discharge) ▪ Borrow gap analysis methodology from peer communities 	<ul style="list-style-type: none"> ▪ Immediately-complete within 90-120 days

IMMEDIATE NEXT STEPS-HOMELESSNESS RESPONSE SYSTEM-SHORTER TERM ACTION

Immediate Next Steps	Timing
<p>Develop and execute on a community wide shelter strategy</p> <ul style="list-style-type: none">▪ Define the community need and current assets▪ Define pathways to housing and overall model of care for individuals and families who enter the homelessness response system through shelter▪ Strategize around identified needs/gaps in the current system▪ Define roles and identify funding that is consistent with the strategies outlined▪ Align funding▪ Implement	Immediately- complete within 60 days
<p>Develop and execute on a community wide assessment and strategy for addressing medically fragile-including those transitioning from inpatient BH and SUD</p> <ul style="list-style-type: none">▪ See steps above	Immediately- complete within 60 days

INITIATIVES IN PROCESS RE THE HOMELESSNESS RESPONSE SYSTEM

- County leaders and JOHS have seated a Steering Committee of City and County elected leaders to oversee system improvement initiatives
- A workgroup of community providers and JOHS staff is meeting weekly to develop the strategies below, with oversight from the Steering Committee

2023

2024

October

November

December

January

February

Homelessness Response System
Shelter System
Medically Fragile

Develop community wide shelter strategy ▲

Discovery, gap analysis, continuum mapping, best practice model recommendations, funding model recommendations, system operational model, develop draft implementation plan

Develop community wide strategy for addressing medically fragile ▲

Discovery, gap analysis, continuum mapping, best practice model recommendations, funding model recommendations, system operational model, develop draft implementation plan

Homelessness Response System Strategy ▲

Mapping of key components, inventory and gap analysis, development of implementation plan

COMMUNITY-WIDE SHELTER STRATEGY

- » County, City, and provider leaders are participating in a 60-75 day workgroup to develop a community-wide shelter strategy with the outcome goal of meaningfully moving individuals from streets to shelter to housing.
 - » Will set Short/Medium/Long Term Goals for the Shelter system
 - » By Population: Families, Adults, Youth and Survivors
 - » Workgroup has met twice
- » Will 'map' the continuum of services needed to move individuals from homelessness to housing, with a focus on the role, design, and improvement of the shelter system
 - » Data-driven needs and gaps analysis
- » The workgroup reports to a Steering Committee of county and city leaders
- » Looking to all of you to provide feedback today on what we need to be including, thinking about, etc., to successfully develop a strategic roadmap

YOUR INPUT

What concrete goals would you set for the shelter system?

What change in funding, priorities and capacity increases would we need to achieve those goals?

Example: What would need to do more of differently to prevent more homelessness? I.e.; eviction prevention; Other?

How do we increase bed capacity? What services need to be broadened or added for those in shelters?

What is needed to improve the pathway from shelter to housing?

Family Wait list of 800 moving to <50 over 18 months?

ADDITIONAL CONVERSATION?