

**SHS Advisory Committee
Meeting
April 11, 2024
3:00 PM - 4:30 PM**



Agenda

| Time | Agenda Item | Facilitator | Action |
|-------------|--|----------------|-------------------------------------|
| 3:00 | Welcome Land and Labor Acknowledgement Introductions SHS Updates | SHS Team | Inform |
| 3:30 | System Improvement Recommendations | Cristal Otero | Present/Discuss/ (Possibly) Vote |
| 4:00 | FY 2025 SHS Annual Work Plan | Breanna Flores | Present/Discuss |
| 4:30 | Session closes | Close | |

Land & Labor Acknowledgement

Multnomah County rests on the stolen lands of the Multnomah, Kathlamet, and Clackamas Bands of Chinook Indian Nation; Tualatin Kalapuya; Molalla; and many others along the Columbia River. This country is built on stolen Indigenous land and built by stolen African people. This land was not stolen and people were not enslaved by ambiguous entities and actors. The land was stolen by, and African peoples were enslaved by White settlers who had government support.

We also want to honor the members of over 400 tribal communities who live in Multnomah County. Many of these people and their cultures still survive and resist despite the intentional and ongoing attempts to destroy them. Let us please take a moment of silence to acknowledge the history of how we are here in this place and to honor the People.

Credit to: Dr. Aileen Duldulao and Heather Heater, Multnomah County

Introductions

- Name
- Pronouns
- Organization/community you represent

SHS Committee Recruitment

- The SHS Charter calls for a range of 11-20 members of the SHS advisory committee
- Current membership is 11, so the SHS team is working on a recruitment plan along with the Continuum of Care Board
- Co-chair position: waiting until after the recruitment to open the vacant co-chair position unless there is strong interest from a current member

Timeline:

APRIL 19:
App Opens

MAY 10:
Apps Due

JUNE 24: Select
members

JULY:
Onboarding

AUGUST 8: New
members join

Coffee Chat

- **Date:** has been postponed to give an opportunity for more folks to join
- **Location:** will still be Rose City Coffee Co. in SE Portland

Come enjoy coffee and treats on the Joint Office, get to know your fellow committee members, share knowledge, and ask questions!



Other Updates

- Budget questions from March presentation
- Equity workgroup
- Metro RFQu - closes April 18th at 2:00pm
- Retreat scheduling

Community Agreements

What are we talking about?

When the SHS Advisory Committee was launched in the fall of 2022, members worked together to create a list of **Community Agreements** that serve as a guide for our interactions in this space.

Why is it important?

Community Agreements help us align on how we work together collaboratively, respectfully, and effectively, since we all bring unique lived and professional experience to this work.

Community Agreements: SHS Team

As facilitators, we commit to you:

- We will have mutual respect and see each other as equals in the work.
- We will facilitate this space in an anti-racist way that centers those who are most impacted by inequities.
- We will make the best use of your time.
- We will support the committee to do real work that you value.
- We will be open to compassionate critique.

Community Agreements: Committee Members

As committee members, we ask that you:

- Take care of yourself.
- Make the best effort to be engaged and ready to support one another.
- Be aware of your own space and positionality.
- Practice cultural humility. Respect the validity of other's perspectives, experiences and cultures.
- Share the air and give everyone a chance to speak.
- Be authentic and speak your truth.
- Respect and listen to each other, honor each other's perspectives and story.
- Respect confidentiality and don't share other's stories without their permission.
- Give feedback and be open to feedback.
- Differentiate between safety and comfort.
- Be curious and ask questions. Be patient.

Community Agreements: Committee Members

As committee members, we ask that you:

- Differentiate between opinion and informed knowledge.
- Interrupt oppression.
- Expect and accept discomfort and ambiguity.
- Be open to trying something different.
- Be open to hearing something different.
- Share gratitude for feedback.
- Be aware of time.
- Correct with care—assume good intentions.
- Respect names and pronouns (help others when they may make mistakes).
- Stay focused/stay present.
- Understand we are all collectively learning and growing.

System Improvement Recommendations



Framing the Conversation: System Improvement Recommendations

What are we talking about?

In December & January, the committee **learned** about Multnomah County's Coordinated Access system, **read** a case study to understand how someone would access housing services here, and **generated** recommendations to improve this process.

Why is it important?

Submitting these recommendations to the Joint Office is an opportunity to improve how folks access housing services in Multnomah County.

System Improvement Recommendations

The committee's recommendations fall into three categories:



SHELTER AND HOUSING



BEHAVIORAL HEALTH



SYSTEM COORDINATION

Shelter and Housing

- **Prioritize** system improvements that decrease wait times for shelter.
- **Increase** shelter accessibility for people with disabilities by creating accessibility standards for shelter providers.
- **Provide** funding for FTE dedicated to maintaining communication with people who have reached out for services.
- **Increase** the supply of immediate, safe, private housing and shelter, with a focus on capital investments such as motels or other commercial properties.

Behavioral Health

- **Increase** the supply of high quality, low-barrier shelter and housing options for people with substance use disorders.
- **Invest** in additional programs that help drug users get housed.
- **Hire** more peers who have lived experience with substance use disorders.

System Coordination

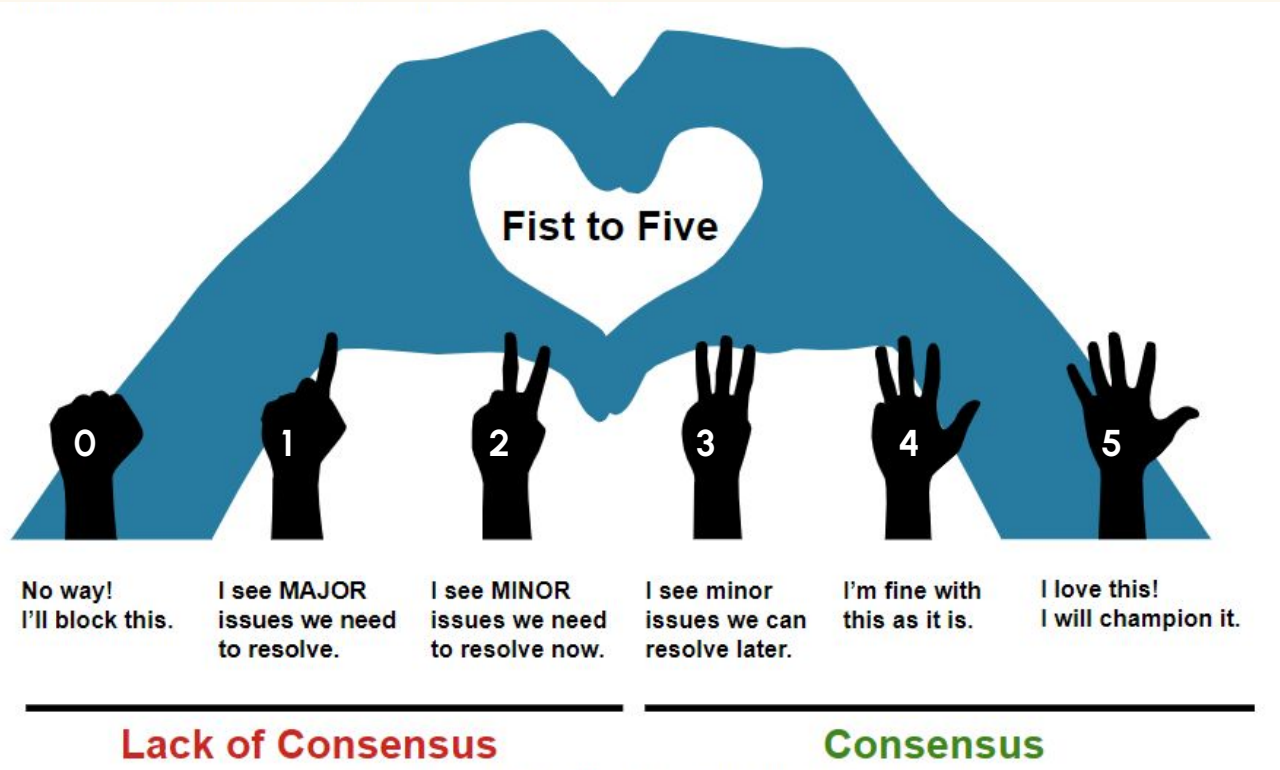
- **Streamline** the process community members use to seek services with a user-friendly online platform that facilitates information sharing among providers.

Discussion Questions

- 1.) Are there any concerns with this list?
- 2.) Are there any items that need more details, context, or clarification?
- 3.) Are there any (major) things missing?

System Improvement Recommendations Vote

Should the committee move the system improvement recommendations forward to JOHS leadership?



FY 2025 SHS Annual Work Plan



Framing the Conversation: SHS Annual Work Plan

What are we talking about?

The SHS Annual Work Plan is a document that helps us **operationalize the 10-year objectives of our Local Implementation Plan** by breaking them down into a year of goals. It is due to Metro annually on April 1st.

Why is it important?

It is a road map to achieving the goals of the SHS measure, and is informed in part by the recommendations and priorities of this committee.

How is the Work Plan Used?

- **As a guide for our SHS work over the course of a year.** SHS work as a whole is guided by our Local Implementation Plan (LIP). The Annual Work Plan breaks down the LIP's bigger goals into smaller ones that we can accomplish in a year.
- **As a reporting tool.** The Annual Work Plan informs what we report on in our quarterly and annual SHS reports.
- **As a way of reflecting the committee's priorities.** This year to create our goals we built on the momentum of existing/emerging work and applied the committee's insights to that work. Committee recommendations are also being used to inform how the goals are programmed.

Origins of the Metro Work Plan

In February 2020, the Metro Council adopted Ordinance No. 20-1442 which provided guidelines for **SHS program implementation**, including:

- Eligible services
- Priority populations
- Governance
- Local implementation plans
- Allocation of revenue
- Equity and community engagement
- Tri-county planning

Origins, continued

In June to September 2020, Metro also convened a **stakeholder advisory table** that developed:

- Recommendations for regional values to guide program implementation
- Outcome metrics to ensure transparent oversight and accountability

What is the Purpose of the Plan?

The **SHS Work Plan**:

- Incorporates and supplements the guidelines in Ordinance No. 20-1442 and stakeholder advisory table recommendations
- Provides a comprehensive plan for implementing the SHS program
- Serves as one of the governing documents for program implementation
- Addresses how SHS revenues will be administered to achieve the goals described in the measure

What is in the Metro Work Plan?

There are four categories in the Annual Work Plan for FY 25, which runs from July 2024 through June 2025.

- **Housing/Program Quantitative Goals**
- **Racial Equity:** strategies to meet regional goals and local/LIP strategies to address racial disparities
- **Capacity Building:** lead agency/systems infrastructure, provider capacity
- **Other annual goals** based on LIP

Category 1: Quantitative Goals

- Slightly different from the other categories.
- Lists the quantitative goal(s) for the next year for our housing and services programs.
- Numeric goals are set by experts on the program team who are doing the work.
- Also informed by the budget, which will not be confirmed until June—goal amounts may change based on the final adopted version.

Category 2: Racial Equity

Goal: Pilot grants to increase culturally specific and culturally responsive service delivery.

Category 3: Capacity Building

- **Goal:** Utilize \$40M in Cross Department Programming to reduce homelessness in Multnomah County.
- **Goal:** Increase PSH Services Cap to 15K-17.5K Per Unit
- **Goal:** Add 250 New Shelter Beds
- **Goal:** Use SHS Funds to Pay HUD CoC Match Requirement

Category 4: Other Goals

Goal: Complete Year 1 of the Pathways to Housing Project

Discussion

- What are initial thoughts about the Work Plan draft?

Next Steps

What are next steps for the FY 25 Metro Work Plan?

- The work plan is due every year on April 1st, (last week).
- After the Multnomah County Chair releases her final budget in June, the SHS team will make any necessary changes to the Work Plan and submit to Metro for approval.
- Final versions are due in August.

Close

