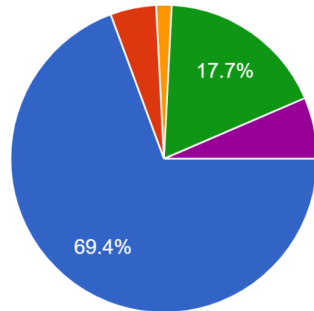


Provider Conference May 29, 2024
Overall evaluation of the May 29, 2024 Provider Conference

Please share your connection to the Provider community:

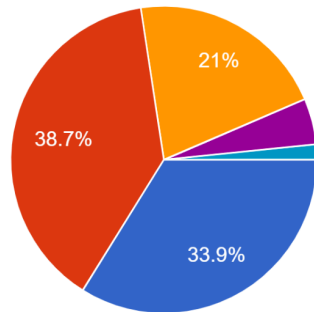
62 responses



- I work for a service provider that contracts with JOHS
- I work for a service provider that is qualified, but doesn't contract with JOHS
- I work for a service provider that is neither qualified nor contracts with JOHS
- I work for Multnomah County/JOHS
- Other/Don't Know
- Prefer not to answer

Please share your role at your organization

62 responses

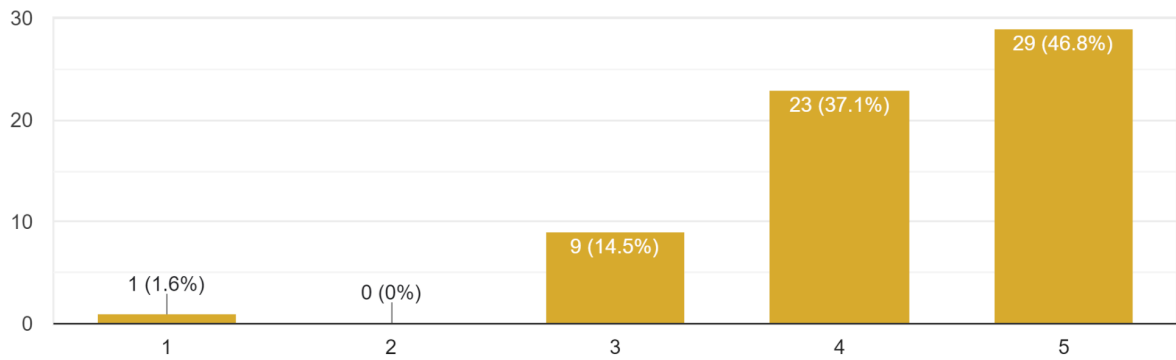


- Direct Service or Client-Facing
- Administrative, Management or Technical Support
- Executive Team or Leadership
- Board of Directors
- Other
- Prefer not to answer

Please let us know how you would rate the following statements about the Provider Conference overall, from 1 (Fully Disagree) to 5 (Fully Agree). Please leave the response blank if it doesn't apply to you.

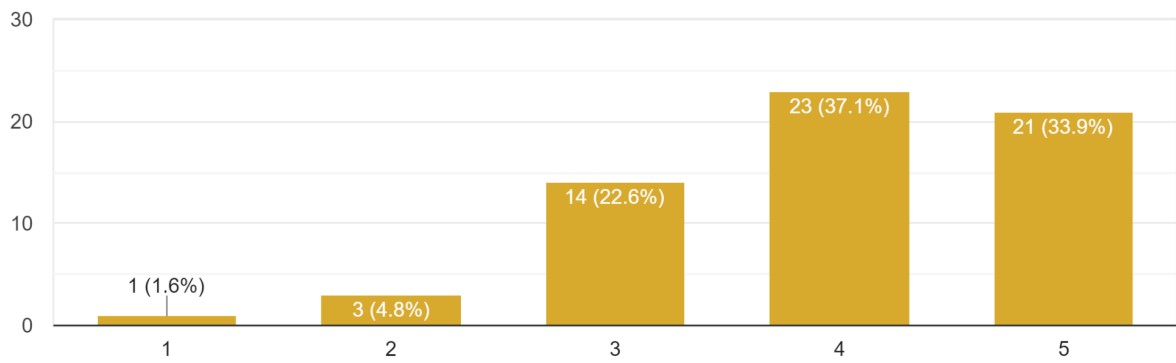
The Provider Conference was well organized

62 responses



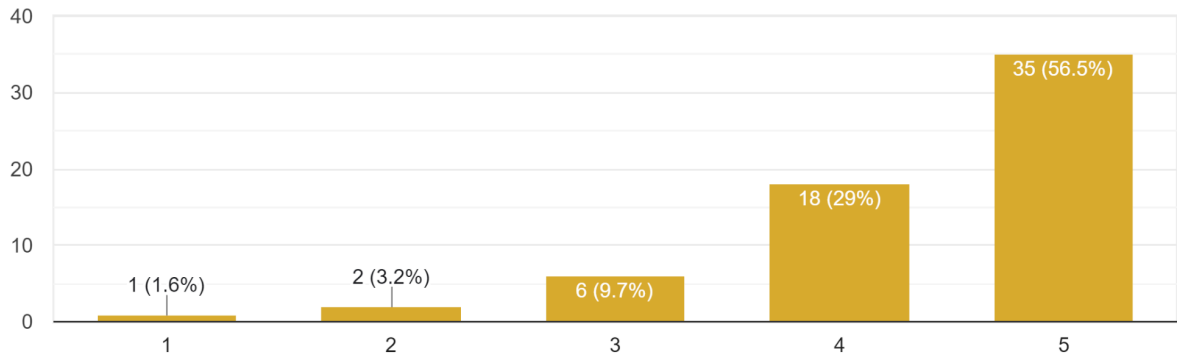
The conference sessions allowed for meaningful engagement

62 responses



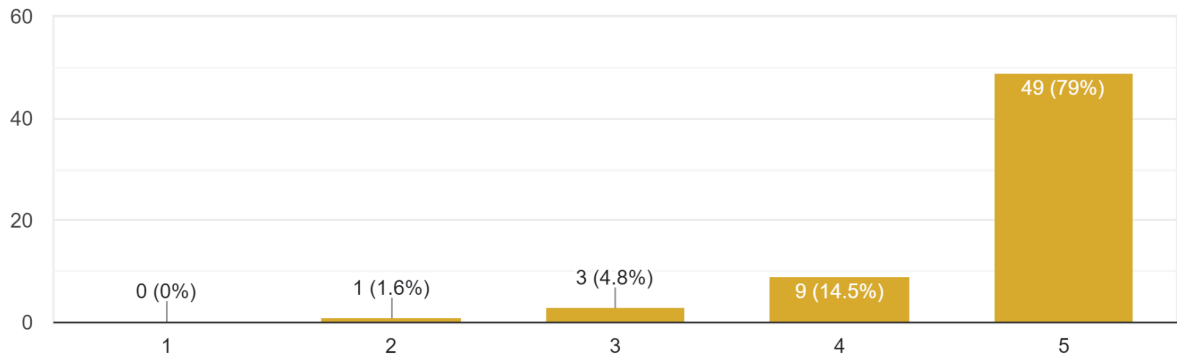
I learned new information at the Provider Conference

62 responses



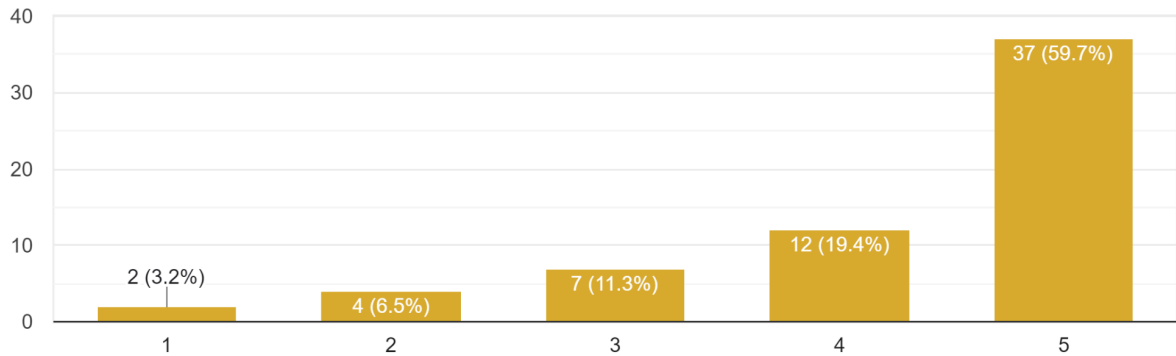
The event location (Portland State University) was accessible and met my needs

62 responses



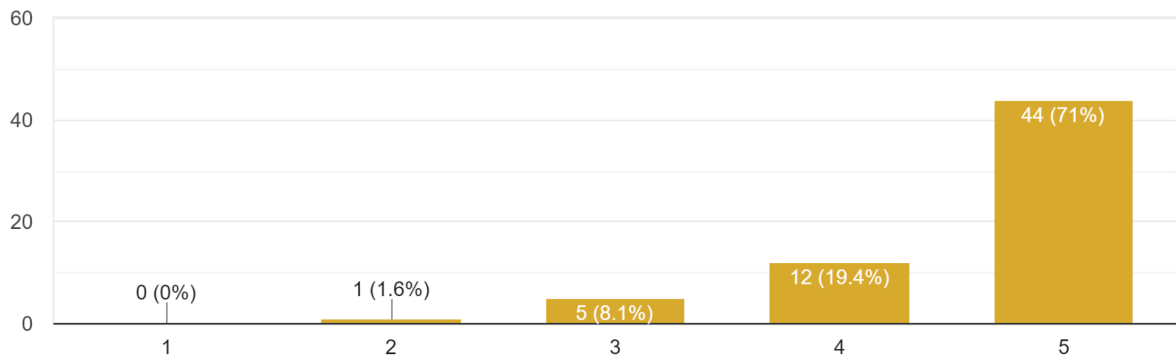
The event accommodations (rooms, refreshments) were accessible, and met my needs

62 responses



Based on my experience(s) at the provider conference, I will likely participate in future provider conferences

62 responses



(optional) Please share your additional comments about what you appreciated or found valuable in the Provider Conference

21 responses

- I was happy to see the name tags having pronouns and a yes/no on being photographed. I do wish there was either more snacks or there was more things around to buy snacks as the lunches were quite small. the amount of different people and networking was great.
- I think this was a first since covid that JOHS hosted such an event. Well done! I look forward to more opportunities to learn and grow.
- I thought it was very informative.
- Networking was the biggest thing, and also information about the 1115 waiver.

- Meeting other providers is always a boon. Hearing about the plans and benchmarks from JOHS is inspiring and I look forward to tracking the progress and seeing how I and my organization might be part of creating and implementing these goals.
- It was great to meet so many other providers! I would have loved more opportunities to interact directly with them and learn about what each of the orgs represented at the conference do and what natural collaborations might exist between our groups.
- Connecting with other providers and discussing issues we face.
- Better food please including some snacks for the morning. Provide a map of the 3rd and 2nd floor. Allow more time for networking for attendees. This was one of the best parts of the event. Have a couple fewer sessions.
- Good job
- I appreciated that you tried to accommodate as many lunch needs as possible.
- None
- Speakers offered really informative information.
- I appreciated the variety of experience and expertise of the people who attended- there were providers from a wide range of organizations and roles who were able to offer different views and additional thoughts and information to all of the programs I attended and when speaking 1:1 with people. I also appreciated that there was time to interact with people that was not structured in order to find out more about what organizations are working on and make connections/expand my resource knowledge. Thank you!
- REALLY appreciate all the hard work that went into making this possible for so many people.
- I enjoyed the opportunity to network and learn about other providers in the area. I think in the future, focus on facilitating this connection could be very valuable.
- Great to see what everyone is doing and get inspired by colleagues.
- Helpful, relevant, challenging, cutting-edge content. Food was good.
- The different topics were intriguing
- I liked mingling with other agencies, would like to have done this more. I'm glad that we agree Mental Health Services are needed, but I'd like to start talking about what our plan is to increase these services so more have access. Also, we need to talk about creating more PSH programming for those in shelter that don't score high enough on VISPDAT but need those supportive services that RRH can not provide. This will help reduce our shelter stays so more unsheltered can utilize the shelters. Therefore while we are talking about increasing shelters, we must figure out how to help those in shelter access the services they need otherwise more shelters will not help the overall issue.
- The opportunity to gather with peers across so many different organizations is absolutely priceless. I appreciated the space to connect and learn from each other. I left with a number of follow up actions all related to improving collaboration.
- Excellent all around!

(optional) Please share any other recommendations to improve future Provider Conferences
26 responses

- More work sessions and time to network with other providers! Also, hosting a future session on the eastside (or even in east portland) could be helpful to expand access.

- in general as i have stated before - my main wish would be to have more handouts/take home material for the team members who were unable to attend the conference or who were in other sessions.
- More opportunities for collaboration between attendees. There also was not really a vegan option for food, would be better to have a clear option next time.
- More workshops!
- I would have appreciated more break out groups and opportunities to network. It's so rare to get so many of us together, I wish we could have had a little more intentional time to exchange ideas and information.
- Offering testimony on budgets came up a few times informally, and I'd love to see more coordination among providers (maybe through JOHS) on being both aware of public timelines for budgetary processes, the opportunities to provide testimony (written or verbal/in-person) and how we might better plug into these processes to fund our programs and more directly lead the city and county's public policy from our frontline learnings.
- I would have liked to have just the tiniest bit more structure to lunch/networking. I attended alone and did not know anybody else at the conference, and it would have been nice to have had some prompts or shuffled around seating or something to encourage conversation.
- I would love to see a space dedicated to booths with with different resources and representatives from those organizations to network with.
- The vegan meals provided were not vegan
- The rooms were over-filled, not enough seating and table space to feel comfortable. Not enough seating options for heavy and fat people. Not enough signage directing us to rooms. I got a parking ticket for parking in the wrong lot. I would not choose this location again due to confusing parking, small rooms and inadequate seating.
- None
- Offer the other trainings' during different times. So if people are intersected they can attend. For example I had to pick in between sessions and could not attend all.
- Please have water available not just coffee.
- I would have liked to have had more workshops to choose from during the afternoon session. I felt the morning session was loaded with relevant topics, but neither afternoon session really fit my needs, whereas the morning sessions had several workshops of interest to me and felt more relevant to my work. Overall, I thought it was great and appreciate all the work and thought put into the conference and look forward to the next one!
- I think I could've used more required net-working time. There were teams/groups I wanted to meet but didn't have the capacity to look at every name tag to find/meet them.
- I think the planning could have been a lot more thoughtful on every level.
- Ice breaker events to meet other folks attending. Questions to audience members to spark conversation amongst attendees.
- Process was not over all super engaging, networking opportunities were limited.
- More topics with open round table presentations. Have people network by sitting in other tables to know who the other service providers are in the area.

- As for the lunch boxes, I saw a lot of food waste happen. Perhaps there could have been a box for the unwanted items (half sandwiches not eaten, apples, cookies), as we do serve the houseless and have many agencies in the room that can take it back to their centers/shelters.
- It would have been great to have more time for networking.
- lunch distribution was unnecessarily slow. Even with the concern of not having enough lunches, one simply had to count how many people were left in line and how many box lunches were left on the table.
- Have more presenters of color (Black, Native person, Asian and Hispanic) addressing the subjects directly relevant to communities of color.
- I would love to see more practitioner led sessions to share skills and learning across organizations and experiences.
- Either having more structure for the closing/feedback structure or offer another afternoon session. So much great info, I heard multiple people struggling to choose which to attend, which is definitely an indicator that the topics were important and needed info for our community!
- I really wish there was more time for meeting folks from other organizations!!!
- I definitely encourage being really thoughtful about food. I know y'all tried to be. But when I went to get a vegan lunch, the people said - the vegetarian options are both vegan. Except they weren't. And since I have a food allergy, if I hadn't been paying attention, I would have gotten really sick. Something I've been encouraging folks to think about doing is having meals that are all vegan and gluten free - so that everyone's needs are met and there are options for people!