

Homeless Mobile Intake Team

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Aging, Disability and Veterans Services Division

Homelessness in the Aging Population

In Multnomah County, over 25% of homeless people are over age 55*. (* Northwest Pilot Project a partner and referrer)

A new report sheds light on this growing trend, [Toward Dignity](#)
Understanding Older Adult Homelessness.

In partnership with the Joint Office of Homeless Services and Metro Government we are funded to assist individuals experiencing homelessness find Long Term Service and Supports.

Mobile Outreach Team

- Meet and assess consumers for Medicaid Long Term Care Services where they are living; shelters, centers, warming/cooling centers etc.
- Offer culturally specific service. Team has an Indigenous CM, African American CM, and a Latinx bilingual CM. We also have team members who have lived experience.
- Person centered plan of their choice.



Outreach and Referral

Presentations and outreach to Partners with information and referral options.

Partners can send a referral directly to the team at our common email address hmit@multco.us.

Referrals triaged by manager, any with culturally specific considerations are assigned ASAP.

**Please note 'Hoteling' is a vital component for stabilization and needs to be budgeted for.*



Client Assessment & Planning System

Mobile outreach completes thorough assessment of a consumer's ability to perform **Activities of Daily Living (ADL)**; mobility, eating, toileting, cognition.


Instrumental Activities of Daily Living (IADLs); housekeeping, laundry, shopping, transportation, medication management and meal preparation.

** Once eligible the consumer is advised to their care options. Tours can be provided. Team is able to purchase furnishing, clothes, food etc. and other items needed to stabilize placement. These items should be budgeted for or otherwise sourced.*



Service Options

If an individual is eligible for Medicaid LTSS, they are eligible to be served in various settings (as appropriate based on assessed care need and their preference).

- ❖ Nursing Facility
 - ❖ In Home with care
 - ❖ Adult Foster Home
 - ❖ Assisted Living Facility
 - ❖ Residential Care Facility
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Homeless Mobile Intake Team Outcomes

Nov 2022 to Current



Common Barriers to Placement & Services

- Vulnerable individuals have their Rights but also Responsibilities
 - Room and Board Payment and/or Service Liability payment (rep payee?)
 - Keeping Home Care Workers in their employ
 - Leaves placements, violates placement rules (smoking indoors, etc) possibly leading to eviction.
- We have some tools and resources available, but we cannot compel people to accept services/benefits.
 - Behavioral Support Services
 - Behavioral Health referral
- Lack of vacancies in care settings



Working together

Community partners often have insight into needs that might not present/be shared during the assessment. It can be very helpful to share this information with the intake worker before the assessment.

This helps the intake worker ask appropriate follow up questions and helps ensure the assessment is as accurate as possible.

